# 2023-2024 Annual Report



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## **MESSAGE FROM THE MAYOR**

The 2023/2024 year was one for the record books.

We faced our fair share of challenges, but it was also a year of progress and resilience for Cairns.

Tropical Cyclone Jasper, the wettest cyclone on record, drenched the Cairns region in December and caused extensive flooding to a number of Cairns suburbs.

Council is steadfast in its resolve to learn from the disaster and ensure we are better prepared for future events.

As a newly elected Council with a fresh vision, we continued to navigate obstacles like rising costs and supply chain hiccups. These pressures were felt by every one of us.

Nevertheless, our new team made significant strides with the Cairns

Water Security Stage 1 (CWSS1) project - our biggest infrastructure project yet. The State Government increased its commitment to Cairns Water Security Stage 1 to \$195 million, recognising the critical importance of this project for our community, adding to the \$107.5 million already locked away from the Federal Government.

Water is life and this project is more than just securing our water supply. This will also help ease the financial burden on ratepayers by ensuring our community does not foot the bill.

Just two days after being sworn in, Council was presented with a budget rate rise of 7.9%. By day 50 we had reduced the rate by 1.2%, no small feat in the face of escalating costs on so many fronts.

Council is focused on delivering the 'little big things' that make a difference to our community and get us back to the basics.

In the reporting period, Council completed vital community projects such as the Northern Beaches Leisure Trail from Kewarra Beach to Clifton Beach, continued work on the Pyramid Parklands in Gordonvale and finished the Trinity Beach Community Activity Space.

We also edged closer to completing the Mulgrave Gallery which puts us a step closer to creating a dynamic and world class gallery precinct in the heart of our city.

I would like to thank the state and federal governments for working with Council on upgrades to Barlow Park, which seeks to elevate the city into being the preeminent destination for Women's Sport in Australia.



YEAR II REVIEV



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## **MESSAGE FROM THE MAYOR (continued)**

Cairns has more than 14,600 registered small businesses which support jobs and help our local economy prosper.

That's why Council continued its strong focus on spending money locally with 88% of its \$439 million budget spent at local businesses. This commitment fuels our local economy, creating and sustaining jobs, and supporting businesses right here in Cairns.

We've ensured that every dollar spent creates a ripple effect, driving a total economic impact of \$907 million. Our \$137 million investment in infrastructure directly added 312 local construction jobs and indirectly supported another 800.

Transparency, engagement and accountability are the principles guiding everything we do as we moved into the next chapter with a new Council.

Finally, we started laying the foundations for this new Council's next Corporate Plan through the most extensive and detailed community survey – the 2024 Our Cairns Survey - which gathered insights to give Council a deeper understanding of resident perspectives.

The survey ensures the community's voices are heard in shaping our city's future.

Jugeli

Amy Eden Mayor Cairns Regional Council



## **CORPORATE PLAN**

## ASSESSMENT OF PROGRESS TOWARDS CORPORATE PLAN

On 28 June 2021, Council adopted the Corporate Plan 2021-2026. This document provides strategic direction for all activities to be undertaken by Council over the five (5) financial years, up to 30 June 2026. Each financial year, Council adopts an annual operational plan with operational plan activities outlining key services, projects, and initiatives that link with the strategic goals outlined in the corporate plan.

The Operational Plan 2023/24 has 28 key initiatives/actions to align and deliver the five strategic goals outlined in Council's Corporate Plan 2021-2026. Of the 28 initiatives, 71% have been completed and/or form part of the ongoing operational tasks of Council. Of the remaining 29%, these initiatives will continue to be addressed as part of our business-as-usual activities.

The Chief Executive Officer's assessment of Council's progress in 2023/24 towards implementing the Corporate Plan 2021-2026 and Operational Plan 2023/24 is outlined on the following pages.



## Shaping OUR /ISION the future

# OUR





Honouring the trust each other and staff.



## Responsibility

Transparency and responsibility to our community.



Cairns-ness

Safeguarding what makes Cairns, Cairns





#### Robust economy

Supporting a diversified and resilient economy that backs business innovation, growth and jobs.

#### Strategies

Optimise visitation and tourism opportunities.

**Promote and** protect the growth of diverse industries and small business. Inspire innovation

and embrace new technologies.

Grow and sustain education and employment opportunities. Promote Cairns as the place to relocate.

## **KPIs**

Growth in visitation and vield. Growth of highprofile events. Population growth. Growth in employment. Diversification and

growth in the economy.



Promoting, protecting and enhancing our iconic natural environment now and for generations to come.

Prioritise water security to accommodate population growth. Improve resource recovery through new technologies for a green circular economy. Value and protect

Cairns' pristine natural environment. Encourage community and business to adopt sustainable practices.

Stage one Water Security Strategy delivered. State of the **Environment Report** delivered. Improved landfill diversion rates and uptake in recycling. Increased investment in renewable energy. Improved quality of our waterways. **Progression towards** net zero emissions.



## **Design** for liveability

Creating a safe, sustainable and connected place that supports a quality life.

#### Strategies

Proactive advocacy and collaboration with state and federal governments. Address

opportunities for sustainable travel choices.

Enhance community wellbeing, safety and natural disaster resilience

**Deliver** valued suburban community infrastructure. **Deliver contemporary** land use planning that supports growth, liveability

and sustainability.

#### **KPIs**

Improved feeling of community safety and wellbeing. More people choosing sustainable transport options. Improved connectivity of cycleways and footpaths.



Fostering a vibrant and healthy community where everyone feels they belong.

#### Strategies

Promote Cairns as the arts and cultural capital of Northern Australia.

#### Support diverse sport, cultural and community groups that contribute to wellbeing.

Complete the arts and cultural precinct with support from State and Federal Governments.

**Provide spaces and** programs for the wellbeing of the community.

#### **KPIs**

Participation in events and activities funded, supported or delivered by council. Improved sustainability of

community groups. Increased visitation to and activation of Council's venues.



council Be a leader in local government.

#### Strategies

Maintain and drive a safety culture of everyone home safe and well today and everyday.

#### **Deliver a positive** customer experience to the community.

Support an inclusive organisational culture that invests in continuous improvement, learning leadership.

**Build effective** partnerships with community and governments.

Maintain sound financial management including robust long-term modelling.

Ensure decision making is collaborative, transparent and accountable.

#### **KPIs**

Long-term financial plan achieves sustainability benchmarks. Improve staff engagement and wellbeing.

Improve Council's health, safety and wellbeing cultural maturity.

Capital projects delivered in line with key milestones and Budget.

Annual Operational Plan delivered.

## **CORPORATE PLAN**

#### FOCUS ONE – ROBUST ECONOMY

Supporting a diversified and resilient economy that backs business innovation, growth and jobs.

#### Key outcomes/progress

• Work collaboratively with the Queensland Government on the planning of Olympic Legacy upgrades at Barlow Park.

The Project Control Group incorporating Council officers engaged a lead consultant to undertake the Project Validation Report and reference designs. Stakeholder engagement sessions with Barlow Park users were held. Barlow Park was confirmed through the State Government's Olympic Games Venue Review. Reference design and Project Validation Reports are complete and awaiting investment decision via State and Federal processes.

- Implement the newly adopted Cairns and Great Barrier Reef Event Strategy 2025 in collaboration with Tourism Tropical North Queensland and Tourism and Events Queensland. Alignment with the Cairns and Great Barrier Reef Event Strategy 2025 has been embedded in Council's major event assessment processes and Major Event Sponsorship Policy. An additional \$3m to support events in the region has been delivered as part of the \$24.25m Tourism Recovery and Resilience Program announced in the wake of Tropical Cyclone Jasper. In collaboration with TEQ and TTNQ, this year has seen the delivery of three Major events: UCI Masters Mountain Bike World Championships, Crankworx Cairns and IRONMAN Cairns. These events injected approximately \$23.6m into the local economy. All three events were broadcast on various online platforms and contribute to the strategy's objective to 'enhance the profile of TNQ'.
- Work collaboratively with key external stakeholders to develop a coordinated proposal/approach to investment attraction.

Coordinated proposal/approach to investment attraction developed and socialised with key stakeholders. Funding not allocated in Council's 2024/25 operating budget for implementation but may be subject to future budget consideration.



## **CORPORATE PLAN**

#### FOCUS TWO - NATURAL ASSETS

Promoting, protecting and enhancing our iconic natural environment now and for generations to come.

#### Key outcomes/progress

- Cairns Water Security Strategy Stage 1 commence design and construction procurement. Council endorsed award of design and construct to John Holland Queensland in December 2023 and design work has commenced.
- Progress Council's Resource Recovery 2040 Strategy.
   Stage Two being Options Analysis of the Resource Recovery 2040 Business Case has commenced and is nearing completion.
- Develop Corporate Net Zero Emissions Implementation Plan. The Net Zero Emissions approach was endorsed in November 2023 and a consultant was appointed in February 2024. A multiyear project is due to be completed in March 2025 on track with inventory review.
- Development of a Recreational Trails Strategy that supports safe, accessible and fit for purpose use.

Strategy adopted and audits will be carried out across the network.



## **CORPORATE PLAN**

## FOCUS THREE - DESIGN FOR LIVEABILITY

Creating a safe, sustainable and connected place that supports a quality life.

#### Key outcomes/progress

• Continue to progress Towards 2050 Growth Strategy: Develop Growth Strategy Framework and Engagement Report Phase 2.

Towards 2050 Growth Strategy framework was released August 2023 and Phase 2 Engagement Report was published April 2024.

• Review the Local Government Infrastructure Plan to align to Queensland Government Statistician Office population figures.

Detailed works to align population model and infrastructure planning against actual development takeup are underway. Due to Tropical Cyclone Jasper, a diversion of technical resources to recovery effort was required so the project schedule has been reviewed and is on track to be completed by end of calendar year 2024.

• Implement the Babinda Boulders Safety Audit key recommendations.

Updated signage has been installed at Babinda Boulders and a Local Stakeholder Working Group has been established providing feedback in relation to ongoing communications and messaging. The 12 month progress update was approved by Council in June 2024 and audit actions are now incorporated into ongoing operations.

- **Develop an Aquatics Strategy to guide Council's investment and planning.** Initial background research has been completed and community consultation is expected before end of 2024 calendar year. The strategy will develop a clear vision and strategy for how Council can best provide aquatic opportunities and facilities.
- Develop the Ellis Beach Improvement Plan that maximises enhancement opportunities. The improvement plan for Ellis Beach aims to address the aging public facilities and significant State and private development at Ellis Beach. A draft is complete pending Council workshop and public consultation.



## **CORPORATE PLAN**

## FOCUS THREE - DESIGN FOR LIVEABILITY

Creating a safe, sustainable and connected place that supports a quality life.

#### Key outcomes/progress

• Develop the Social and Community Resilience Strategy to strengthen tolerance and responses to shocks and stresses.

Due to Tropical Cyclone Jasper, it was necessary to review the timelines for this project and also have the scope be informed by Tropical Cyclone Jasper recovery and resilience research and planning processes. Consultancy scope confirmed for Stage 1 and consultant has been selected.

• Develop a Community Development Plan to support a healthy, active, safe and connected community.

Community Development Plan is developed and integrated into annual workplans (including advocacy strategies). Programs and partnerships to enhance include youth pro-social activation, diversity and inclusion as well as others.

• Develop a Suburban Community Safety Strategy – Scoping Study that responds to antisocial behaviour beyond the CBD.

Council activated its Public Space Safety team in January 2024, prioritising suburban patrols to identify and act upon matters of anti-social, illegal or undesirable behaviours. Teams are now operational seven days a week identifying areas of concern and managing outcomes through to resolution.

• Update the Disaster Resilience Strategy to support the ongoing work of the Local Disaster Management Group.

Council has commenced recruitment for the Disaster Resilience Officer who will lead the development and update of the Disaster Resilience Strategy. Current strategy continues to inform relevant resilience activities and engagement.

• Develop pet rehoming program, broadened events participation, volunteers and engagement/education programs.

The Animal Care and Education (ACE) facility launched its volunteers program in late 2023. Enhanced participation in events continues with the pending recruitment of a new Engagement Officer. Support has also been temporarily extended to the RSPCA through utilisation of the ACE facility due to their facility being severely damaged during Tropical Cyclone Jasper.



## **CORPORATE PLAN**

## FOCUS FOUR - COMMUNITY AND CULTURE

Fostering a vibrant and healthy community where everyone feels they belong.

#### Key outcomes/progress

• **Develop the Botanic Gardens Master Plan.** The review of the former Botanic Gardens Master Plan has involved extensive consultation and the draft identifies a detailed list of projects for Council to prioritise to implement the (proposed) Master Plan. The new draft Master Plan is complete pending Council workshop and public consultation.

#### • Develop a Youth Activity Space Strategy.

Youth Activity Space Strategy has been incorporated into the broader 'Placemaking Strategy'. Placemaking Strategy is currently in phase 1 – situation review. Findings will be presented at a future Council workshop before proceeding to phase 2 – community consultation.

#### • Develop the White Rock Community and Multicultural Facility.

Draft Management Plan and Design Brief is completed pending Council workshop and public consultation.

#### • Support the delivery of the 2024 North Queensland Games Event.

The North Queensland Games were held 3-6 May and attracted 19 sporting competitions from Cairns and surrounding regions. Competitors from Papua New Guinea through to Brisbane participated in three days of sporting competition and social events. Council officers supported the preliminary logistics, execution of marketing strategy, opening and closing ceremonies and social events.

#### • Progress the development of the Cairns Gallery Precinct.

Mulgrave Gallery on the Esplanade will hold its official opening in August 2024. Mulgrave Gallery is the latest milestone in developing the Cairns Gallery Precinct that has transformed and connected three existing heritage listed buildings comprising Cairns Art Gallery, Court House Gallery and Mulgrave Gallery to create a dynamic and world class gallery precinct. Cairns Regional Council acknowledges the support of the Australian Government and the Queensland Government in making the refurbishment of the Mulgrave Gallery possible. The refurbishment was funded via a \$10 million Federal Government grant.



## **CORPORATE PLAN**

## FOCUS FIVE - FOCUSED COUNCIL

Being a leader in local government.

## Key outcomes/progress

- **Progress implementation of the Asset Management Improvement Plan actions.** Overall Strategic Asset Management Plan Improvement Plan Roadmap delivery delayed due to resourcing constraints, however some progress has been made on the Asset Management Accountability Framework and Enterprise Asset Management (TechOne module).
- Development of a Digital Strategy.

Draft completed internally and consultancy has commenced for review. Further development and finalisation will be undertaken.

- **Progress implementation of the Cyber Security Resiliency Program (CSRP).** Maturity assessment, capability assessment and rectification roadmap complete. Key workstreams of the roadmap have commenced to uplift security governance architecture, policy and standards, vulnerability management and incident response capability.
- Finalise Customer Experience Review.

The review has been finalised and will inform the development of the Customer Experience Strategy.

• Implement Wellbeing Strategy.

The Wellbeing Strategy has been endorsed by Executive Leadership Team and is actively embedded in induction processes and Council operations.

• Review the Licensing and Compliance function and service delivery model.

The Executive Leadership Team officially endorsed the Licensing and Compliance Framework in April 2024. The final implementation phase is now set to occur in late 2024, focusing on educating key internal stakeholder groups and Councillors.



## COMMERCIALISED BUSINESS UNITS - ANNUAL PERFORMANCE PLANS

Council's Annual Operational Plan 2023/24 included Annual Performance Plans for Council's commercialised business units, Cairns Water and Cairns Resource Recovery. These Annual Performance Plans have been implemented throughout the year with operational and financial performance reported to Council quarterly as part of the Operational Plan reporting requirements. The Annual Operational Plan 2023/24 fourth quarter Progress Report to Council's Ordinary Meeting on 24 July 2024 highlighted the 2023/24 performance of both commercialised business units.

A detailed assessment of both of Council's commercialised business units' performance in relation to the 2023/24 Annual Performance Plans is available from page 63 of this report.



## **COUNCILLOR REMUNERATION**

The following table shows the total of Councillors' remuneration and Fringe Benefits Tax (FBT) payments for the period from 1 July 2023 to 30 June 2024.

ELECTED MEMBER	POSITION AND SERVICE PERIOD FOR 2023/24	TOTAL REMUNERATION PAYMENT	*SUPER CONTRIBUTIONS	TOTAL	FBT EXPENSE	
		\$	\$	\$	\$	
Bob Manning	<i>Mayor</i> 1 July 2023 to 17 November 2023	77,384	8,512	85,896	3,219	
Terry James	<i>Division 4 Councillor and Deputy</i> <i>Mayor</i> 1 July 2023 to 21 November 2023 <i>Mayor</i> 22 November 2023 to 2 April 2024	124,837	14,980	139,817	-	COUNCILLORS
Amy Eden	Division 5 Councillor 1 July 2023 to 2 April 2024 Mayor 3 April 2024 to current	130,359	15,643	146,002	27	
Brett Moller	<i>Division 1 Councillor</i> 1 July 2023 to current <i>Deputy Mayor</i> 29 November 2023 to 11 April 2024	119,792	14,375	134,167	8,794	-
Matthew Tickner	<i>Division 2 Councillor</i> 3 April 2024 to current	24,609	2,707	27,316	-	-
Cathy Zeiger	<i>Division 3 Councillor</i> 1 July 2023 to current	113,323	12,952	126,275	3,797	-
Jeremy Neal	<i>Division 4 Councillor</i> 18 January 2024 to 2 April 2024	23,986	2,638	26,624	-	-
Trevor Tim	<i>Division 4 Councillor</i> 3 April 2024 to current	24,609	2,707	27,316	-	-

\* Differences in super contributions are due to each Elected Member's contribution preferences



OUR

## **COUNCILLOR REMUNERATION**

ELECTED MEMBER	POSITION AND SERVICE PERIOD FOR 2023/24	TOTAL REMUNERATION PAYMENT	*SUPER CONTRIBUTIONS	TOTAL	FBT EXPENSE	
		\$	\$	\$	\$	
	<i>Division 2 Councillor</i> 1 July 2023 to 2 April 2024	110.000	40.405	405 300		
Rob Pyne	<i>Division 5 Councillor</i> 3 April to current	113,323	12,465	125,788	-	COU
Kristy Vallely	Division 6 Councillor 1 July 2023 to current	113,323	13,599	126,922	6,663	COUNCILLORS
Max O'Halloran	<i>Division 7 Councillor</i> 1 July 2023 to 2 April 2024	88,714	10,646	99,360	-	S
Anna Middleton	<i>Division 7 Councillor</i> 3 April 2024 to current	24,609	2,707	27,316	-	
Rhonda Coghlan	<i>Division 8 Councillor</i> 1 July 2023 to current	113,323	13,599	126,922	6,329	
Brett Olds	<i>Division 9 Councillor</i> 1 July 2023 to current	116,725	14,007	130,732	8,787	_
Brett Olds	<i>Deputy Mayor</i> 12 April 2024 to current	110,723	14,007	130,732	0,707	

\* Differences in super contributions are due to each Elected Member's contribution preferences



OUR

## EXPENSES REIMBURSEMENT AND FACILITIES

In accordance with the Expenses Reimbursement and Support for Elected Representatives General Policy, if a Councillor uses a private vehicle for official Council business, reimbursement may be claimed based on logbook substantiation of the relevance of the travel to Council.

The table below shows the total reimbursement costs to Councillors for the 12-month period from 1 July 2023 to 30 June 2024 under this policy.

DIV	ELECTED MEMBER	VEHICLE REIMBURSEMENT \$	VEHICLE COST \$
м	Bob Manning	-	2,913
M/DM/4	Terry James	-	-
M/5	Amy Eden	-	-
DM/1	Brett Moller	5,811	-
2	Matthew Tickner	-	-
3	Cathy Zeiger	6,356	-
4	Jeremy Neal	-	-
4	Trevor Tim	-	-
2/5	Rob Pyne	-	-
6	Kristy Vallely	7,333	-
7	Max O'Halloran	-	-
7	Anna Middleton	-	-
8	Rhonda Coghlan	8,970	-
DM/9	Brett Olds	11,273	-
		39,743	2,913



## **EXPENSES REIMBURSEMENT AND FACILITIES**

In accordance with the Expenses Reimbursement and Support for Elected Representatives General Policy, Councillors are provided with:

#### Mayor

• Separate office accommodation and administrative officer for administrative support.

#### **Deputy Mayor and Other Councillors**

- Access to workstations within the administration building as well as kitchen amenities and restrooms.
- Use of Council meeting rooms as required and when available.
- Administrative support at the administration building for Council-related business.
- Use of Council landline telephone and internet access while at the administration building.
- Council-provided mobile phone to assist Councillors in undertaking their role.
- Council-provided laptop, computer, or iPad as defined by Council.
- Access to printer, photocopiers, paper shredder, fax and/or scanner at the administration building.
- Stationery and personalised letterhead including postage costs, for undertaking duties associated with their position.
- Any other administrative necessities which Council resolves, are necessary to meet the business of Council.
- Up to \$600 annually for home communication expenses, reimbursed on presentation of relevant receipts.
- Necessary safety equipment for use on official business as and when required.
- Insurance coverage while on Council business.
- Up to \$500 annually for Councillors and as per budget for the Mayor, for hospitality costs in hosting dignitaries etc. outside of formal Council events.
- Up to \$1,000 annually for the purpose of establishing mobile offices to enable community engagement.
- Costs include travel and accommodation associated with attending Council-approved conferences, external workshops/seminars or events as a representative of Council.
- Allowance of up to \$2,500 per Councillor's term of Council to undertake professional development course or similar, including associated travel and accommodation expenses if applicable.
- Payment of legal assistance costs as required in support of actions against Councillors undertaking their role.



## **MEETING ATTENDANCE**

Council's Ordinary Meetings are typically held once a month on a Wednesday and are chaired by the Mayor.

Council operates two committees, the Planning and Environment Committee and the Audit Committee. All Councillors have been appointed as members of the Planning and Environment Committee. Not all Councillors are members of the Audit Committee.

The following table displays Councillor attendance at Council and committee meetings for the period of 1 July 2023 to 8 November 2023.

	Mayor Bob Manning	Division 1 Cr Brett Moller	Division 2 Cr Rob Pyne	Division 3 Cr Cathy Zeiger	Division 4 Cr Terry James	Division 5 Cr Amy Eden	Division 6 Cr Kristy Vallely	Division 7 Cr Max O'Halloran	Division 8 Cr Rhonda Coghlan	Division 9 Cr Brett Olds
Ordinary Meetings										
6 held	4	4	6	6	6	6	6	6	6	6
Special Meetings										
0 held	0	0	0	0	0	0	0	0	0	0
Planning and Environ	nment C	ommitte	e							
2 held	2	2	2	2	2	2	2	2	2	2
Audit Committee										
2 held	2	2	-	-	-	-	-	-	1	-



## **MEETING ATTENDANCE**

The following table displays Councillor attendance at Council and Committee meetings for the period of 9 November 2023 to 6 March 2024.

	Mayor Terry James	Division 1 Cr Brett Moller	Division 2 Cr Rob Pyne	Division 3 Cr Cathy Zeiger	*Division 4 Cr Jeremy Neal	Division 5 Cr Amy Eden	Division 6 Cr Kristy Vallely	Division 7 Cr Max O'Halloran	Division 8 Cr Rhonda Coghlan	Division 9 Cr Brett Olds	OUR COUNCILLORS
Ordinary Meetings											ORS
5 held	5	5	5	5	3	5	5	5	5	5	
Special Meetings											
2 held	2	2	2	2	-	2	2	2	2	2	
Planning and Environ	nment C	ommitte	e								
0 held	0	0	0	0	0	0	0	0	0	0	
Audit Committee											
2 held	1	2	-	-	-	-	-	-	2	-	

\*Cr Jeremy Neal appointed 18 January 2024 and was not in office for 2 Ordinary Meetings and 2 Special Meetings



## **MEETING ATTENDANCE**

The following table displays Councillor attendance at Council and Committee meetings for the period of 7 March 2024 to 30 June 2024.

	Mayor Amy Eden	Division 1 Cr Brett Moller	Division 2 Cr Matthew Tickner	Division 3 Cr Cathy Zeiger	Division 4 Cr Trevor Tim	Division 5 Cr Rob Pyne	Division 6 Cr Kristy Vallely	Division 7 Cr Anna Middleton	Division 8 Cr Rhonda Coghlan	Division 9 Cr Brett Olds	
Ordinary Meetings											CILLONO
4 held	4	4	4	4	4	4	3	4	4	4	
Special Meetings											
4 held	4	4	4	4	4	4	4	4	4	4	
Planning and Enviro	nment C	ommitte	e								
0 held	0	0	0	0	0	0	0	0	0	0	
Audit Committee											
1 held	1	1	-	-	1	-	-	-	-	-	



# OUR

## COUNCILLORS

#### CONDUCT AND PERFORMANCE OF COUNCILLORS

Councillors are governed by the Code of Conduct for Councillors General Policy to ensure appropriate standards of conduct and performance. There is also a formal process in place to deal with complaints. The requirements of the Code are in addition to the roles, responsibilities and obligations of Councillors set out in the *Local Government Act 2009*.

On 21 May 2018, the *Local Government (Councillor Complaints) and Other Legislation Amendment Bill 2018* received assent. The Bill amends the *Local Government Act 2009* (LGA) and the *Public Service Act* to provide a simpler, more streamlined system for making, investigating and determining complaints about Councillor conduct in Queensland.

The reforms established the Independent Assessor and the Office of the Independent Assessor to investigate and deal with the conduct of Councillors where it is alleged or suspected to be inappropriate conduct, misconduct or, when referred to the Independent Assessor by the Crime and Corruption Commission (CCC), corrupt conduct.

The Local Government Regulation 2012, Section 186 specifies the particulars of Councillors' conduct which must be contained in the annual report for a financial year. The following tables shows the required particulars of Councillors' conduct for the period from 1 July 2023 to 30 June 2024.

Number of Councillor Conduct orders and disciplinary actions 1 July 2023 - 30 June 2024						
Subsection of the LGA	Description	Number				
1501(2)	Chairperson makes an order for unsuitable meeting conduct	0				
150IA(2)(b)	Councillors make an order for unsuitable meeting conduct of chairperson	0				
150AH(1)	Disciplinary action against a Councillor for inappropriate conduct	0				
150AR(1)	Disciplinary action against a Councillor for misconduct	0				



## CONDUCT AND PERFORMANCE OF COUNCILLORS

Section 186(f-k) the number of each the following during the financial year:	
Complaints referred to the assessor under section 150P(2)(a) of the LGA by the local government, a councillor of the local government or the chief executive officer of the local government	9
Matters, mentioned in section 150P(3) of the LGA, notified to the Crime and Corruption Commission	2
Notices given under section 150R(2) of the LGA	6
Notices given under section 150S(2)(a) of the LGA	0
Occasions information was given under section 150AF(3)(a) of the LGA	0
Occasions the local government asked another entity to investigate, under chapter 5A, part 3, division 5 of the LGA for the local government, the suspected conduct breach of a councillor	0
Applications heard by the conduct tribunal under chapter 5A, part 3, division 6 of the LGA about whether a councillor engaged in misconduct or a conduct breach	0
Total number of referral notices given to the local government under section 150AC(1) of the LGA detailing:	0
<ul> <li>Total number of suspected conduct breaches; and</li> </ul>	
<ul> <li>Total number of suspected conduct breaches for which an</li> </ul>	0
investigation was not started or was discontinued under section 150AEA of the LGA	0
Decisions made by the local government under section 150AG(1) of the LGA	0
Matters not decided by the end of the financial year under section 150AG(1) of the LGA	0
Average time taken by the local government in making a decision under section 150AG(1) of the LGA	Not applicable

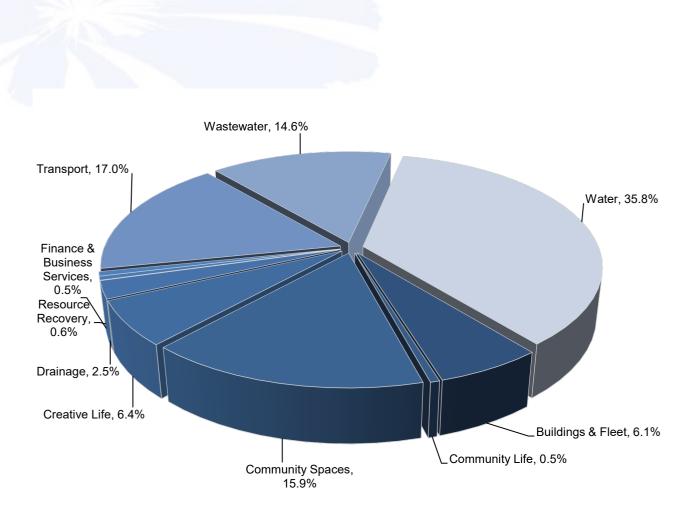


OUR COUNCILLORS

## **CAPITAL WORKS PROJECTS**

## **CAPITAL WORKS HIGHLIGHTS**

During the 2023/24 financial year, expenditure on capital works was \$137.1M. The following graph provides a breakdown of the capital works by portfolio during the period 1 July 2023 to 30 June 2024.





## **CAPITAL WORKS PROJECTS**

## **CAPITAL WORKS HIGHLIGHTS**

Council incurred expenditure on the following capital works projects during the period 1 July 2023 to 30 June 2024.

024.		
PORTFOLIO	PROJECT	AMOUNT \$'000
	Gallery Precinct	6,556
CREATIVE LIFE	CPAC Lighting Renewal	796
	Barlow Park Field Lighting Upgrade	5,488
	Kenrick Park	3,935
	Lions Park Tennis Court Upgrade	1,535
COMMUNITY SPACES	Toilet Facility Renewal	1,103
	Northern Beaches Leisure Trail	2,428
	Trinity Beach Community Hall	1,462
	Active Travel (New Footpaths)	1,394
	CCTV Renewal	307
	Water Infrastructure Renewal and Upgrade	12,741
WATER	Cairns Water Security Strategy	29,051
	Mount Peter Water Reservoir	1,917
	Wastewater Infrastructure Renewal and Upgrade	9,253
	Edmonton Wastewater Treatment Plant Upgrades	1,554
WASTEWATER	Sewer Pump Station Infrastructure Renewal	471
WASTEWATER	Sewer Pump Station FG1	3,199
	Sewer Pump Station HB1	3,981
	Sewer Pump Station W1	1,121
RESOURCE RECOVERY	Resource Recovery Infrastructure Renewal and Upgrade	821
	Transport Infrastructure New	5,601
	Pavement Rehabilitation	5,877
RANSPORT	Road Infrastructure Renewal	1,407
	Kerb and Channel Renewal	2,577
DRAINAGE	Drainage Renewal	2,841
BUILDINGS AND	Vehicle and Plant New and Renewal	5,515
LEET	Administration Building Steel Remediation	2,200
	ICT Asset Renewal	369
BUSINESS SERVICES	ICT Upgrade	345



The annual report for a financial year must contain a summary of the local government's expenditure for the financial year on grants to community organisations and expenditure from each Councillor's discretionary fund.

Council has a commitment to building strong, vibrant and robust communities. To assist in achieving this goal, Council's Grant Program provides financial and in-kind assistance to community-based groups, individuals and organisations that are providing programs, activities, events and projects that enrich the diversity of cultural, social, sport and economic development opportunities available to the residents of the Cairns region.

The desired outcome is to support more creative, innovative and self-reliant communities, where participation in community life is enabled and encouraged.

In the 2023/24 financial year, Council provided the following community grants and discretionary funds:

#### **COUNCILLOR DISCRETIONARY FUND**

#### ARTS AND CULTURE

Regional Arts Development Fund Arts and Cultural Venue Hire and Resources Assistance Arts and Culture Partnerships **COMMUNITY, SPORT AND RECREATION** Go Clubs Essentials Assistance Go Clubs Community Infrastructure **Revegetation of Natural Areas EVENTS Community Partnerships Economic Event Partnerships** Major Events **ECONOMIC DEVELOPMENT** Industry and Economic Development Fund **ENVIRONMENT AND SUSTAINABILITY** Sustainability and Climate Change Nature-based Learning **OTHER SUPPORT Resource and Performance Agreements Sponsorships** 

Rates Based Financial Assistance



## COUNCILLOR DISCRETIONARY FUND

A Councillor may allocate their Councillor discretionary funds under Section 202 of the *Local Government Act 2009* in any of the following ways:

- For capital works of the local government that are for a community purpose
- To a community organisation for a community purpose
- For another community purpose.

Cairns Regional Council is required to list all allocations of Councillor discretionary funds and the purpose of the allocation.

	Total Budget	Each Councillor	Mayor
	\$	\$	\$
Capital works of Council that are for a community purpose	500,000	50,000	50,000

The prescribed amount for other community purposes in the 2023/24 financial year was \$129,961. No discretionary funds were allocated to other community purposes within the financial year.



## COUNCILLOR DISCRETIONARY FUND

All Councillors' discretionary funds were made for 'capital works of Council that are for a community purpose'.

DIVISION 1 – COUNCILLOR BRETT MOLLER			
Date	Person or Organisation (if applicable)	Description	Amount \$
26-Mar-24		Contribution to Kenrick Park Stage 1 Capital Project for the Learn to Ride facility	50,000

50,000

## **TOTAL FOR DIVISION 1**

DIVISION 2 - COUNCILLOR ROB PYNE			
Date	Person or Organisation (if applicable)	Description	Amount \$
2-Nov-23	Mission Australia	Contribution to Mission Australia towards Hambledon House Solar Project – removal of an old solar system and install a newer system large enough for the centre.	25,000
5-Dec-23	AFL Cairns	Contribution to AFL Cairns to undertake capital works at Watsons Oval 2 which will be utilised for an AFLW game and will build capacity for future games at Watsons Oval 2. ( <i>Joint contribution with Division 8 and 4</i> )	25,000
TOTAL FOR DIVISION 2			50,000

#### 50,000

OUR CITY AND COMMUNITY

DIVISION 3 - COUNCILLOR CATHY ZEIGER			
Date	Person or Organisation (if applicable)	Description	Amount \$
4-Jan-24		Contribution to existing capital project (New Toilet Facility at Lakes Park) to paint a mural on the new toilet facility.	10,000
4-Mar-24		Renewal of Bill Mills Park to include supply and installation of playground equipment.	40,000
TOTAL FOR DIVISION 3			50,000



## **COUNCILLOR DISCRETIONARY FUND**

DIVISION 4 - COUNCILLOR TERRY JAMES			
Date	Person or Organisation (if applicable)	Description	Amount \$
5-Dec-23	AFL Cairns	Contribution to AFL Cairns to undertake capital works at Watsons Oval 2 which will be utilised for an AFLW game and will build capacity for future games at Watsons Oval 2. ( <i>Joint contribution with Division 8 and 2</i> )	9,000
26-Mar-24	Cairns Cycling Club	Contribution to Cairns Cycling Club to seek funding to upgrade the present track lighting (removing the old poles and halogen fixtures from inside the track and installing new poles and LED lighting on the exterior of the track)	41,000
TOTAL FOR DIVISION 4			50,000

**DIVISION 5 - COUNCILLOR AMY EDEN** Amount Person or Organisation Date Description (if applicable) \$ Supply and installation of: power bollards; and 18-Jan-24 50,000 fairy bud lighting to 25 existing trees (15x3m • strings) (Joint contribution with Division 7)

#### **TOTAL FOR DIVISION 5**

<b>DIVISION 6</b>	- COUNCILLOR KRISTY V	ALLELY	
Date	Person or Organisation (if applicable)	Description	Amount \$
15-Nov-23		Learn to Ride track at Loridan Drive Park. Scope includes: line-marked track, track signage, seating	50,000
TOTAL FOR DIVISION 6			50,000
DIVISION 7	- COUNCILLOR MAX O'HA	LLORAN	
Date	Person or Organisation (if applicable)	Description	Amount \$
18-Jan-24		Supply and installation of: • power bollards; and • fair, bud lighting to 25 existing trees (15x3m)	50 000

18-Jan-24 fairy bud lighting to 25 existing trees (15x3m 50,000 strings) (Joint contribution with Division 5) **TOTAL FOR DIVISION 7** 

50,000



50,000

## COUNCILLOR DISCRETIONARY FUND

DIVISION 8 - COUNCILLOR RHONDA COGHLAN			
Date	Person or Organisation (if applicable)	Description	Amount \$
30-Oct-23	Barron Trinity Bulls Sports Club	Contribution to Barron Bulls to supply and install two air conditioning units.	9,386
30-Oct-23		Supply and install a sign on Smithfield Bypass Road for Cattana Wetlands.	34,360
5-Dec-23	AFL Cairns	Contribution to AFL Cairns to undertake capital works at Watsons Oval 2 which will be utilised for an AFLW game and will build capacity for future games at Watsons Oval 2. ( <i>Joint contribution with Division 4 and 2</i> )	6,000
TOTAL FOR DIVISION 8			49,746

**DIVISION 9 - COUNCILLOR BRETT OLDS** Amount **Person or Organisation** Description Date (if applicable) \$ Contribution to Pelican Park Reserve Playground 2-Nov-23 50,000 Renewal 50,000 **TOTAL FOR DIVISION 9** 449,746

TOTAL FOR DIVISION DISCRETIONARY FUNDS



## **COMMUNITY GRANTS**

#### **Arts and Culture**

#### **Regional Arts Development Fund (RADF)**

The RADF program supports the development of quality arts and arts practice in regional communities. The RADF funding is in partnership with the State Government.

Applicant	Description	Amount \$
Australian Performing Arts Centres	RADF 2022/23 Critical Thinkers	3,655
Deaf Indigenous Dance Group (DIDG)	RADF 2022/23 Flame Arts Access Leg Up	7,500
Amanda Rowen	RADF 2022/23 Flame Arts Access Leg Up	1,500
Abi Muir	RADF 2022/23 Flame Arts Access Leg Up	1,000
Amber Faman	RADF 2022/23 Flame Arts Access Leg Up	1,000
Dante Brim - Creative Generations	RADF 2022/23 Flame Arts Access Leg Up	1,000
Normey Jay	RADF 2022/23 Flame Arts Access Leg Up	1,000
Charlotte Haywood	RADF 2022/23 Flame Arts Access Leg Up	931
Able Lor	RADF 2022/23 Flame Arts Access Leg Up	786
Louise Mayhew	RADF 2022/23 Flame Arts Access Leg Up	508
Melissa Robertson	RADF 2022/23 Individual Professional Development	1,477
Sarah Bradshaw	RADF 2022/23 Individual Professional Development	1,445
JUTE Theatre	RADF 2022/23 Major Round 1	-1,000
Georgina Hutchison	RADF 2022/23 Small Arts Grant	500
Jo Miles	RADF 2022/23 Small Arts Grant	500
Julie Montan	RADF 2022/23 Small Arts Grant	500
Lachlan Mackee	RADF 2022/23 Small Arts Grant	500
Louise Kiiver - Far North Air Cats	RADF 2022/23 Small Arts Grant	500
Jolanta Milewski	RADF 2022/23 Small Arts Grant	-500
Poetic Chaos	RADF 2022/23 Small Arts Grant	-500
NorthSite Contemporary Arts	RADF 2023/2024 City of the Arts Hero Project	25,000



Applicant	Description	Amount \$
Boigu Island Dance Group	RADF 2023/24 Flame Arts Access Leg Up	3,000
Bianca Sordelli	RADF 2023/24 Flame Arts Access Leg Up	1,500
Scotia Hennessy	RADF 2023/24 Flame Arts Access Leg Up	1,499
Tristan Harris	RADF 2023/24 Flame Arts Access Leg Up	809
Diana Parker - The Booth Residency Project	RADF 2023/24 Individual Professional Development	1,500
Talitha Jae Power	RADF 2023/24 Individual Professional Development	1,500
Yvonne Hering	RADF 2023/24 Individual Professional Development	1,500
Shirley-Ann Rowley - Melbourne Ukulele Festival	RADF 2023/24 Individual Professional Development	1,015
Jannah Dryden	RADF 2023/24 Individual Professional Development	1,000
Julia Elouise Allman	RADF 2023/24 Individual Professional Development	1,000
Kim Nolan	RADF 2023/24 Individual Professional Development	1,000
Melanie Stevens	RADF 2023/24 Individual Professional Development	1,000
Nicola Parker	RADF 2023/24 Individual Professional Development	1,000
Shiny Shiny Productions	RADF 2023/24 Individual Professional Development	1,000
Catherine Hunter-Gavin	RADF 2023/24 Individual Professional Development	967
Kimberley Greaves	RADF 2023/24 Individual Professional Development	400
Ashleigh Lawrence	RADF 2023/24 Major Round 1	10,000
Cairns Little Theatre	RADF 2023/24 Major Round 1	10,000
Greta Stanley	RADF 2023/24 Major Round 1	10,000
lan Whittaker	RADF 2023/24 Major Round 1	10,000
Jannah Marie Dryden	RADF 2023/24 Major Round 1	10,000
Moses Warusam	RADF 2023/24 Major Round 1	10,000
Rhondo Theatre	RADF 2023/24 Major Round 1	10,000
Christina Bevilacqua	RADF 2023/24 Major Round 1	8,600
Shoba Sadler	RADF 2023/24 Major Round 1	8,276
Kevin Mayo	RADF 2023/24 Major Round 1	3,251



Applicant	Description	Amount \$
Crate59 Artist Collective and Gallery	RADF 2023/24 Major Round 2	10,000
Leanne Tennant	RADF 2023/24 Major Round 2	10,000
Round Table Collaborations	RADF 2023/24 Major Round 2	10,000
Tropical Arts Association	RADF 2023/24 Major Round 2	10,000
Warren Jr Terrence John Tyrrell	RADF 2023/24 Major Round 2	10,000
JUTE Theatre	RADF 2023/24 Major Round 2	9,850
Shaun Edwards	RADF 2023/24 Major Round 2	9,000
Rebecca Altaffer	RADF 2023/24 Major Round 2	7,160
Abi Muir	RADF 2023/24 Small Arts Grant	500
Black Nautilus Productions	RADF 2023/24 Small Arts Grant	500
Hung Phan	RADF 2023/24 Small Arts Grant	500
Selina Kudo	RADF 2023/24 Small Arts Grant	482
Shirley-Ann Rowley - Ukulele Band Photo Shoot	RADF 2023/24 Small Arts Grant	450
Beyond the Waves Regional Tour	RADF 2023/24 Strategic Project	10,000
TOTAL R	REGIONAL ARTS DEVELOPMENT FUND GRANTS	245,561



**COMMUNITY GRANTS** 

## Arts and Culture

#### Arts and Cultural Venue Hire and Resources Assistance

Under the Arts and Cultural Venue Hire and Resources Assistance Grant, Council provides venues, resources and capabilities to cultural projects and activities that make a positive creative contribution to the region.

Applicant	Description	Amount \$
Far North Air Cats	In Your Dreams	5,000
Nautilus Scuba Club Inc	2023 Cairns Nautilus Scuba Club Underwater Photography Exhibition	5,000
Rachel Terry	All Fired Up	5,000
Rebecca Youdell	Untethered	5,000
Peninsula Art Educators Assoc	ENERGY exhibition 2023	5,000
The Junction Clubhouse Cairns Ltd	The Nature of Nature	4,799
Jannah Dryden	SUPER Premier Investor Screening	4,661
Marita D'Arcy	Community, Kids and the Bridge	4,409
Brendan Dennis	Cairns Poetry Slam - Best of the Best 2023	4,038
Ricky Beresford	Soundtracked - 50 Years of Australian Music	3,088
Sonya Helms	Let's Dance - International Dance Day	2,996
Cairns Artistic Photography	Social Shoot Soiree	2,133
End Credits Film Club Cairns Inc	WhichWay Film Festival	1,479
TOTAL ARTS AND CULTURE VEN	UE HIRE AND RESOURCES ASSISTANCE GRANTS	52,603



**COMMUNITY GRANTS** 

#### Arts and Culture

#### **Arts and Cultural Partnerships**

The Arts and Culture Partnerships Grant aims to make available Council resources and capabilities to support arts and cultural projects and activities that make a positive creative contribution to the region's arts and cultural profile.

Applicant	Description	Amount \$
Circa Contemporary Circus Ltd	Venue Hire Resource and Performance Agreement	20,933
Circa Contemporary Circus Ltd	The Dry	10,178
Cairns Choral Society Inc	Les Misérables	9,807
Circa Contemporary Circus Ltd	Son by Circa	8,789
Australian International Documentary Conference Ltd	Regionality Cairns 2023	5,000
Cairns Choral Society Inc	Choral Society Gala	5,000
Melanie Stevens	Hot and Heavy	3,453
TOTAL ARTS	AND CULTURE PARTNERSHIPS GRANTS	63,160

TOTAL ARTS AND CULTURE GRANTS 361,324



## **COMMUNITY GRANTS**

### **Community, Sport and Recreation**

#### **Go Clubs Essentials Assistance**

This grant is for services that can be delivered by Council that support improved asset management initiatives (maintenance) including turf management.

Applicant	Description	Amount \$
Gordonvale Bowls Club Inc	Concrete Works – disabled parking	4,800
Gordonvale Bowls Club Inc	Concrete Works – emergency services access	4,600
Cairns PCYC	PCYC Cairns Basketball Court Renovations	5,000
Half Moon Bay Golf Club	Concrete Works	5,000
Cairns Cycling Club	Concrete Works	5,000
Marlin Coast Bowls Club Inc	Tree Maintenance	4,822
Cairns Marlin Coast Lions Club	Petanque Court Rectification	4,546
Leichhardt Football Club Cairns Inc	Field Remediation	4,370
Kangaroos Junior Rugby League Club Inc	Tree Maintenance	4,288
The Cairns Cricket Association Inc and AFL Cairns Limited	Field Remediation	4,200
Gordonvale Golf Club Inc	Earthworks	4,199
Freshwater Scouts	Tree Maintenance	4,080
Rondo Theatre - Tree Trimming Hub	Tree Maintenance	3,585
Redlynch Equestrian Assoc Inc	Field Remediation	3,316
Stratford Dolphins Football Club	Earthworks	2,957
Nintiringanyi Indigenous Corporation	Tree Maintenance	2,810
Marlin Coast Rangers Football Club Inc	Field Remediation	2,592
Saints Hockey Club Inc	Field Remediation	2,443
Softball FNQ Inc	Field Remediation	2,162
Edge Hill United Football Club	Field Remediation	2,108





Ivanhoe Football and Recreation Club Inc	Field Remediation	1,975
Trinity Beach Tennis Club Inc	Drainage Works	1,861
Trinity Beach Bulldogs Netball Club	Concrete Works	1,829
Stratford Bowls Club	Field Remediation	1,592
Cairns Potters Club	Tree Maintenance	1,580
Cairns Pirates Touch Football Club	Field Remediation	1,516
University and Teachers Smithfield Rugby Union Club Inc	Field Remediation	1,485
Cairns Hockey Association	Field Remediation	1,235
Kangaroo Ruby League Club	Field Remediation	1,197
Barron Trinity Rugby Union Club	Tree Maintenance	990
Kangaroos Junior Rugby League Club Inc	Field Remediation	789
Leichhardt Junior Soccer Club	Field Remediation	155
Cairns City Kennel Club Inc	Field Remediation	78
TOTAL GO CLUBS ESSENTIALS ASSISTANCE GRANTS 93,1		



#### **COMMUNITY GRANTS**

#### **Community, Sport and Recreation**

#### Go Clubs Community Infrastructure

This grant assists local sport, recreation, arts, culture and community organisations with the development of improved facilities.

Applicant	Description	Amount \$
Cairns and Districts Senior Citizens Association	Retile high risk old and damaged floors	25,000
Cairns Brass Inc	Bathroom renovation	25,000
Cairns Motorcycle Club Inc	Cairns MX Club resurfacing works	25,000
Earlville Tennis Club	Kitchen and office refurbishment	25,000
Marlin Coast Meals on Wheels Inc	Replace existing kitchen flooring	23,827
Stratford Dolphins Football Club	LED field lighting upgrade	21,864
Saints Hockey Club Inc	Clubhouse Safety/Shed Build	19,548
Cairns Cycling Club	Solar Panel Project - Cairns Cycling Club	17,127
Top of the State Rod and Custom Car Club Inc	Heritage Meets Green	14,877
Redlynch Equestrian Association Inc	Demolish and replace equestrian round yard	14,000
Holloways-Cairns Croquet Club Inc	Outdoor amenities improvements for players	9,343
Gordonvale Turf Club Inc	Caretaker's residence rectification works	7,000
Leichhardt Football Club Cairns Inc	Secure storage	5,000
Babinda Bowls Club Inc	Water pipe replacement	4,173
TOTAL GO CLUBS	COMMUNITY INFRASTRUCTURE GRANTS	236,759





#### **COMMUNITY GRANTS**

#### **Community, Sport and Recreation**

#### **Revegetation of Natural Areas**

This grant assists local sport, recreation, arts, culture and community organisations with the revegetation of natural areas.

Applicant	Description	Amount \$
Caravonica 1077 Resident's Association Inc	Occasional Voluntary Ecological Restoration OVER the Hill Landcare	11,000
Madjandji Aboriginal Corporation RNTBC	Caring for Woolanmaroo	19,000
Marlin Coast Men's Shed	Moore's Gully and Surrounds Revegetation Program Stage 1	15,000
Mulgrave Landcare and Catchment Group	Barbagallo Rd Riparian Corridor Linkage	15,000
TOTAL REVE	GETATION OF NATURAL AREAS GRANTS	60 000

TOTAL COMMUNITY, SPORT AND RECREATION GRANTS 389,919



**COMMUNITY GRANTS** 

#### **Events Grants**

#### **Community Partnerships**

Applicant	Description	Amount \$
Alliance Française de Cairns	Bastille Day 2023	1,000
Aloomba Primary P&C Association	Aloomba State School Quasquicentennial	3,500
Athletics North Queensland Inc	2024 NQ Games	5,000
Babinda District Community Association	Xmas in Babinda	3,500
Babinda Harvest Festival Inc	Babinda Harvest Festival 2023	25,136
Babinda Harvest Festival Inc	Babinda Harvest Festival 2024	19,500
Bat and Tree Society of Cairns	Cairns Bat Festival	5,000
Cairns and District Chinese Association Inc	2024 Cairns Chinese New Year	20,000
Cairns and District Chinese Association Inc	The Chinese Zodiac Exhibition - Celebrating 20 years	3,200
Cairns African Association Inc	Cairns African Festival 2024	12,617
Cairns African Association Inc	Women Empowerment Day	5,000
Cairns Athletic Inc	Cairns Athletics Coral Coast Carnival 2023	5,800
Cairns Athletic Inc	Cairns Athletics Coral Coast Carnival 2024	5,000
Cairns Basketball Inc	Under 14 Boys State Basketball Championships	10,000
Cairns Bhutanese Community Inc	Interstate Bhutanese Soccer Championship 2024	19,000
Cairns Bongo Group Inc	Cairns Durga Puja 2023	5,000
Cairns Children's Museum Inc	Pi Day: A Celebration of Circles	6,556
Cairns Christian Ministers Network Inc	Joy to the World - Christmas Carols and Fireworks 2023	13,000
Cairns Cricket Association Inc	Bulls Masters Youth Cup	6,600
Cairns Hindu Samaj Inc	Ganeshotsav	5,000



OUR CITY AND COMMUNITY

Applicant	Description	Amount \$	
Cairns Indian Association Inc	Holi Festival	6,900	
Cairns Italian Festival Inc	Cairns Italian Festival 2023	25,000	
Cairns Judo Club Inc	2023 Queensland State SAMBO Championships	2,300	
Cairns Multicultural Committee	Cairns CARMA Multicultural Festival and Youth Empowerment and Peace Finale	20,150	
Cairns Municipal Band Incorporated Association	Volkstanzfest	5,000	
Cairns Thai Community Association FNQ	Songkran Festival 2024	18,500	
Cairns Volleyball Association	2024 NQ Games	5,000	
Cairns Volleyball Association	Queensland Beach Volleyball Tour 2023	2,900	
Cancer Council Queensland	Far North Queensland Relay for Life 2023	16,803	
Chabad North Queensland Inc	Chanukah Community Event - Festival of Lights	2,200	
Deadly Inspiring Youth Doing Good (DIYDG) Aboriginal and Torres Strait Islander Corp	Cairns NAIDOC "Friday in the Park" 2024	9,900	COMMUNITY
Deadly Inspiring Youth Doing Good (DIYDG) Aboriginal and Torres Strait Islander Corp	Cairns NAIDOC "Friday in the Park" 2023	8,650	UNITY
Edge Hill United Football Club Inc	First Nations Football Day	2,858	
Endeavour Foundation	2023 Great Endeavour Rally	2,700	
Far North Queensland Hospital Foundation	PakMag Halloween Party	2,500	
Far North Queensland Hospital Foundation	QSuper Cardiac Challenge 2023	1,630	
FNQ Rugby Inc	FNFNQ Rugby v TVE Brolgas (North Qld Trials)	5,000	
FNQ Thai Cultural Community Inc	FNQ Thai Loy Krathong Festival 2023	6,000	
FNQ Volunteers Inc	FNQ Volunteer of the Year Awards	5,000	
FNQ Volunteers Inc	VEXPO 2024	4,500	
FNQ Volunteers Inc	VEXPO 2023	4,231	
Freshwater Tennis Club	Freshwater Festival	7,000	
Fulfilling Dreams Inc	PLAYGRND Showdown Quest Tour 2024	6,336	



Applicant	Description	Amount \$
Fulfilling Dreams Inc	PLAYGRND Showdown Lite Quest Tour 2023	4,000
Gimuy Walubara Yidinji Elder Aboriginal Corporation	Gimuy Fish Festival	14,500
GOPIO Cairns Inc	Cairns Indian Festival	8,977
Gordonvale District Chamber of Commerce Inc	Gordonvale Sugar Solstice Country Fair	7,000
Gordonvale Pony Club Equestrian Centre	Great Northern Bullriding 2024	1,190
Guide Dogs Queensland Ltd	Guide Dogs Qld Cairns Canine Carnival 2024	5,000
HeartKids Ltd	Two Feet and a Heartbeat Cairns	150
Kangaroos Junior Rugby League Club Inc	Tassell Trophy Challenge	730
Marlin Coast Neighbourhood Centre Inc	Community Fun Day	2,500
Mission Australia NDIS Cairns Region	Disability Action Week and International Day of People with Disability	1,000
Mossman Port Douglas Senior Rugby League Club	Survival Day Knockouts/Reconciliation Rugby League Carnival	10,000
NQ International Motor Raceway Association	Thunder in the Canefields 2024	15,000
NQ International Motor Raceway Association	Thunder in the Canefields 2023	8,850
Our Future Mentors Indigenous Corporation	Edor Carnival 2024	20,000
Our Future Mentors Indigenous Corporation	Edor Carnival 2023	14,000
Peninsula School Sports	Peninsula Track and Field Championships	4,745
PNG and Wantoks Assoc Cairns Inc	PNGs 48th Independence Celebration	4,100
QLD Police-Citizens Youth Welfare Association	Youth Week After Dark Basketball	6,000
Queensland AIDS Council Inc	Cairns Pride Festival	9,500
Queensland Police Sporting Association	Queensland Police and Emergency Services Games 2024	25,000
Redlynch Valley Community Group	Redlynch Community Twilight Markets 2024	9,812
Redlynch Valley Community Group	Redlynch Halloween Tunnel of Terror	2,108
Rosies Youth Mission	Parking Permit	1,289



Applicant	Description	Amount \$
RSL Cairns Sub Branch	Indigenous Veterans Day	800
Senjo Cairns	Queensland Knockdown	6,000
Smile With Kids	Japan Day of Hope	2,000
St Vincent De Paul Society Queensland	Community Sleepout 2023	3,200
The Dr Edward Koch Foundation Ltd	All of Us Festival	6,200
The Great Pyramid Race and Country Fair	The Great Pyramid Race 2023	13,500
The Japanese Society of Cairns Inc	Japan Bon Dance Festival 2023	18,000
UMI Arts Ltd	Big Talk One Fire Festival	13,165
Uniting Care Community	Out of the Shadows Walk 2023	1,100
Whitfield State School P&C Assoc	All Abilities Sports Day for Students with Disabilities	1,050
Yorkeys Knob Residents Association	Yorkeys Knob Twilight Christmas Markets 2023	4,000
то	TAL COMMUNITY PARTNERSHIPS GRANTS	594,933



**COMMUNITY GRANTS** 

#### **Events Grants**

#### **Economic Events Partnerships**

The aim of this grant is to nurture and grow a diverse portfolio of events that will drive positive economic returns for the Cairns community, raise the profile of the Cairns region nationally and internationally, generate positive social and cultural benefits and inspire the residents of Cairns. Economic Event Partnerships facilitate visitation growth to the region to achieve positive community and economic outcomes.

Applicant	Description	Amount \$
Cairns Fashion Week	Cairns Fashion Week 2024	25,000
Cairns Italian Festival Inc	Cairns Italian Festival 2024	40,000
Cairns Jockey Club	Cairns Amateurs Carnival 2024	17,500
Connect Sport Australia	Gran Fondo 2024	10,000
Edge Hill Tennis Club	Cairns Tennis International Pro Tour	20,000
Event Management Solutions Australia Pty Ltd	Reef to Reef 2024	25,000
Far North Queensland Amateur Turf Club	Cairns Amateurs Carnival 2023	40,044
Hawthorn Football Club	AFLW Northern Nest	20,000
Queensland Rugby Football League	Maroons Fan Day Cairns	8,262
Shine on Productions Pty Ltd	Shine on Gimuy	25,000
South Sydney District Rugby League Football Club	South Sydney Rabbitohs Home NRL Premiership game	105,888
The Queensland Music Festival	Dream Aloud 2024	20,000
Tour of the Tropics Ltd	The Tour of the Tropics 2021-2023	-20,983
TOTAL ECO	NOMIC EVENTS PARTNERSHIPS GRANTS	335,711





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# **EXPENDITURE ON GRANTS**

**COMMUNITY GRANTS** 

#### **Events Grants**

#### **Major Events**

These grants support the growth of a diverse portfolio of major events that will drive economic development of the region, promote Tropical North Queensland (TNQ) nationally and internationally, generate positive social, cultural and environmental benefits and inspire the residents of TNQ.

Applicant	Description	Amount \$
ATLAS Events Pty Ltd	7 Cairns Marathon 2023	
ATLAS Events Pty Ltd	7 Cairns Marathon 2024	
AusCycling Limited	UCI Masters Mountain Bike World Championships	
AusCycling Limited	Crankworx 2024	
USM Events Pty Ltd T/A Ironman Australia	Ironman Cairns 2023	
USM Events Pty Ltd T/A Ironman Australia	Ironman Cairns 2024	
	TOTAL MAJOR EVENT GRANTS	586,494

TOTAL EVENTS GRANTS

1,517,138

OUR CITY AND COMMUNITY



#### **COMMUNITY GRANTS**

**Economic Development** 

#### **Industry and Economic Development Fund**

Council's Industry and Economic Development Fund (IEDF) provides assistance to organisations in support of specific industry and economic development activities and to support the economic goals of the Cairns Regional Council Corporate Plan, specifically: Economy: A strong, diversified and resilient regional economy that supports the growth of new and existing industry, business activities and provides long-term employment opportunities and to support the delivery of Council's Economic Development Strategy.

Applicant	Description	Amount \$
Tourism Tropical North QLD (TTNQ)	Developing Northern Australia Conference	20,000
Babinda District Community Association	Babinda Museum Business Plan	5,000
Mulgrave Shire Historical Society Inc	Mulgrave Shire Historical Society Business Plan	5,000
TOTAL INDUSTRY AND	ECONOMIC DEVELOPMENT FUND GRANTS	30,000

OUR CITY AND COMMUNITY

TOTAL INDUSTRY AND ECONOMIC DEVELOPMENT FUND GRANTS 30,000



#### **COMMUNITY GRANTS**

**Environment and Sustainability** 

#### **Sustainability and Climate Action**

These grants encourage the community to develop and implement projects that reduce the region's nonrenewable resource consumption, reduce waste, conserve/restore biodiversity values and enhance community understanding of sustainability and resilience.

Applicant	Description	Amount \$
Access Community Housing Company	Solar Savvy Seniors	5,000
No More Butts Ltd	Reducing cigarette butt litter in Cairns through community education	5,000
Cairns Children's Museum Inc	STEAM in the Park	3,907
Australian Native Bee Association	The Buzz Around Cairns 2024	3,550
Stratford Dolphins Football Club	Water Saving Products	3,500
Machans Beach State School P&C Association	Water Tank Rejuvenation Project	2,368
Far North Queensland Wildlife Rescue Association	Creating an energy efficient environment	725
TOTAL SUST	AINABILITY AND CLIMATE ACTION GRANTS	24,050



#### **COMMUNITY GRANTS**

#### **Environment and Sustainability**

#### **Nature-based Learning**

This grant fosters an appreciation of our world-renowned natural environment in the younger generation through financial support for nature-based excursions undertaken by schools in the Cairns local government area.

Applicant	Description	Amount \$
Cairns State High School	CAPTA Group	2,000
Freshwater Christian College	Reef Excursion	2,000
Isabella State School	Great Barrier Reef Educational Experience	2,000
Newman Catholic College	Green Island Seagrass Ecology	2,000
St Mary's Catholic College	Green Island Living Classroom	2,000
Bentley Park College	Y12 Biology Daintree Excursion	1,818
Trinity Bay State High School	IEC Reef Magic Excursion	1,800
Mirriwinni State School P&C Association	Aquatic Poetry at the Cairns Aquarium	1,331
Tropical North Learning Academy Smithfield High School	Sustainable Catchments	1,100
	TOTAL NATURE-BASED LEARNING GRANTS	16.049

#### IUIAL NAIURE-BASED LEARNING GRANTS 16,049

TOTAL ENVIRONMENT AND SUSTAINABILITY GRANTS 40,099



#### **COMMUNITY GRANTS**

#### **Other Support**

#### **Resource and Performance Agreements**

Council will, as required, consider entering into tailored agreements with specific community organisations to support programs, events and activities that are considered by Council to be in the public interest and to be of substantial benefit to the Cairns region, broadly consistent with a set criterion.

Applicant	Description	Amount \$
Tourism Tropical North QLD (TTNQ)	Resource and Performance Agreement	3,400,000
Cairns Art Gallery Limited	Cairns Art Gallery Sponsorship	1,590,321
The Historical Society Cairns North Queensland Inc	Cairns Museum Resource and Performance Agreement	424,680
Cairns River Improvement Trust	Resource and Performance Agreement	178,189
Cairns Indigenous Art Fair Limited	Cairns Indigenous Art Fair	181,725
Study Cairns	Annual Resource and Performance Agreement	100,000
Northern Pride Rugby League Football Club Inc	Barlow Park - Training and Games 2024	95,445
Performing Arts Connections Australia	Australian Performing Arts Exchange Conference (APAX)	84,376
Citizens of the Great Barrier Reef	Resource and Performance Agreement	50,000
North Queensland Sport Foundation	North Queensland Sports Foundation Annual Membership contribution	48,178
Cairns Show Association	Cairns Show 2024	45,000
Cairns and District Junior Eisteddfod Association Inc	Cairns and District Junior Eisteddfod 2023	43,737
Cairns and District Junior Eisteddfod Association Inc	Cairns and District Junior Eisteddfod 2024	43,623
Super Yacht Group	Resource and Performance Agreement	30,000
YEP Entrepreneurship Facilitators (Health Management Pty Ltd)	Tropical Innovation Festival 2023	30,000
Mulgrave Settlers Museum	Annual Maintenance	26,125



OUR CITY AND COMMUNITY



Applicant	Description	Amount \$
The Royal Society for the Prevention of Cruelty to Animals (Queensland) (RSPCA)	Resource and Performance Agreement	25,800
Russell Heads Progress Association Inc	Russell Heads Groyne maintenance and renewal of sand pump	24,956
Queensland Museum Network	Museum Development Office Program	24,727
Tradelinked Cairns Inc	Resource and Performance Agreement	20,000
Cairns Show Association	Cairns Show 2023	15,223
Babinda District Community Association	Babinda Museum Walk and Destination Signage	15,000
Holloways Beach Environmental Education Centre	Gifted Global Green Program	15,000
Bats and Trees Society of Cairns Inc	Flying-fox Wildlife Carer Support and in-kind support to BatSoc	12,600
Babinda Visitor Information Centre	Resource and Performance Agreement	12,000
Cairns and District Family History Society Inc	Shadows from the Past	12,000
Cairns Area Fish Stocking Group	Cairns Area Fish Stocking Group Fingerling Release Days	10,000
Australian Airforce Cadets	Anzac Day Service - Stratford	4,615
Rotary Cairns Northern Beaches	Anzac Day Service - Trinity Beach	4,586
RSL Babinda Sub Branch	Anzac Day Service - Babinda	3,217
Yorkeys Knob Boating Club	Anzac Day Service - Yorkeys Knob	1,644
Friends of the Botanic Gardens	Resource and Performance Agreement	1,521
Gordonvale ANZAC Service Organiser - RSL Gordonvale Sub Branch	Anzac Day Service - Gordonvale	1,498
RSL Cairns West	Anzac Day Service - Edge Hill/Manunda	57

TOTAL RESOURCE AND PERFORMANCE AGREEMENTS 6,575,843



#### **COMMUNITY GRANTS**

#### **Other Support**

#### Sponsorships

Applicant	Description	Amount \$
Taipans Basketball Inc	2023/24 Sponsorship	125,000
Housing Industry Association Limited	Event Sponsorship	6,945
HMAS Cairns	HMAS Cairns Combined Mess Contribution	5,591
Cairns Chamber of Commerce	2023 Business Excellence Awards	5,500
2024 Qld Training Awards	Event Sponsorship	4,000
Masters Builders Qld	Event Sponsorship	3,575
Cairns Business Women's Club	2023 Cairns Business Women's Club Annual Awards	3,182
Australian Institute of Architects	Regional Awards	1,000
Koori Kids	NAIDOC School Initiatives	450
	TOTAL SPONSORSHIPS	155,243

# OUR CITY AND COMMUNITY

#### **Rates Based Financial Assistance**

Applicant	Number	Amount \$
Not-for-profit community groups	152 recipients	1,029,152
Not-for-profit sporting and recreation groups	84 recipients	550,815
Cairns Show Association	1 recipient	45,498
тот	AL RATES BASED FINANCIAL ASSISTANCE	1 625 465

TOTAL OTHER	8.3	56	,55 <b>′</b>

TOTAL EXPENDITURE ON DISCRETIONARY FUNDS AND GRANTS 11,144,777



## **COMMUNITY FINANCIAL REPORT**

This report shows a summary of the Council's Consolidated Financial Statements with the aim to provide understandable information to the members of our community. The use of graphs allows readers to easily evaluate Council's consolidated financial performance and financial position. In addition, this report includes key financial statistics and ratios that can also be useful indicators of Council's performance.

#### 2023/24 results at a glance

Council has performed well throughout the 2023/24 financial year, finishing the year with a \$37.8 million net result.

Council continued to invest heavily in community infrastructure by delivering a capital works program in excess of \$137.1 million.

The Financial Statements in this report cover a 12-month period ending 30 June 2024. The Financial Statements contained in this report include:

- **Statement of Comprehensive Income** displays Council's revenue and expenses with the resulting profit or loss amount, called the net result, attributable to Council. This also displays Council's other comprehensive income.
- **Statement of Financial Position -** displays the assets (what we own), liabilities (what we owe) and community equity (total assets minus total liabilities). Community equity can be a reflection of how healthy the position of Council is at any given point in time.
- **Statement of Cash Flows -** reports how revenue received, and expenses paid, impact on Council's cash balances (money in the bank).
- **Statement of Changes in Equity -** presents a summary of transfers to and from equity accounts including retained surplus, capital and other reserves.
- **Notes to the Financial Statements -** provides a detailed breakdown of all significant items in the Financial Statements and what these items represent.
- **Current and Long-Term Measures of Financial Sustainability** presents nine sustainability indicators that have been set up by the Queensland Department of Housing, Local Government, Planning and Public Works to help monitor the current and long-term sustainability of all councils across Queensland.



### **CORPORATE FINANCIAL STATEMENTS**

	\$ Million
Operating Revenue	389.1
Operating Expenses	(398.4)
Capital Income	68.6
Capital Expenses	(21.5)
Net Result	37.8
Total Assets	5,046.2
Total Liabilities	(257.1)
Net Community Assets	4,789.1
Total Capital Works Expenditure	137.1

#### BACKGROUND

#### **Assumptions and Principles**

Under the requirements of the Local Government Regulation 2012, Council is required to prepare general purpose Financial Statements for the period. This report has been prepared in accordance with Australian Accounting Standards and complies with the requirements of the *Local Government Act 2009* and the Local Government Regulation 2012. These are the consolidated financial statements of Council and its controlled entity, Cairns Art Gallery Limited.

Council controls and manages infrastructure assets that are largely unique to the public sector. These infrastructure assets include roads, bridges, footpaths, water reticulation and sewerage assets, which generally have very long useful lives and can only be used for providing local government services. The costs associated with the maintenance, depreciation and replacement of these assets form a material part of Council's annual expenditure.

Council continues to implement its Asset Management Plans to facilitate sound strategic asset management decisions.

Council's Debt Policy aims to finance capital works and new assets to the greatest extent possible from revenue, grants and subsidies. Operating activities or recurrent expenditure cannot be funded by borrowings.

The business activities of Cairns Water and Cairns Resource Recovery return a dividend to Council in recognition that they have been established to further good governance. Dividends are then utilised to provide services and infrastructure to the community.

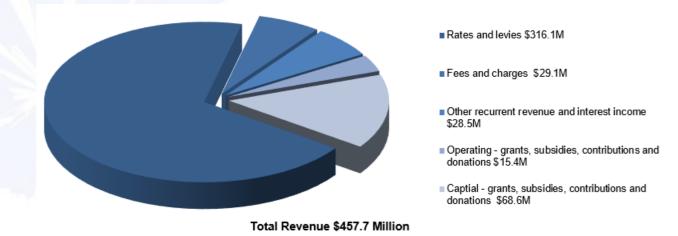


**CORPORATE** GOVERNANCE

#### STATEMENT OF COMPREHENSIVE INCOME

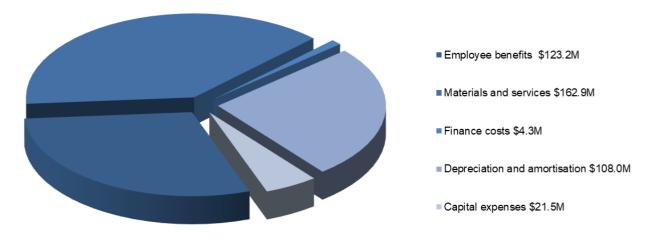
#### Revenue

Revenues for the 2023/24 financial year come from various sources, as shown in the following graph.



The majority of Council's revenue (69.1%) is sourced from net rates and utility charges. Another significant source of revenue is capital grants, subsidies and donations (15.0%), which are received solely for the purpose of funding current and future capital works in order for Council to continue to supply important infrastructure to the community.

#### Expenses



Total Expenses \$419.9 million

Employee Benefits and Materials and Services make up 68.1% of the total expenditure of Council. Council has a strong labour workforce to provide maintenance, water and resource recovery services, planning, community, sport and cultural services and capital infrastructure for the community.



**CORPORATE GOVERNANCE** 

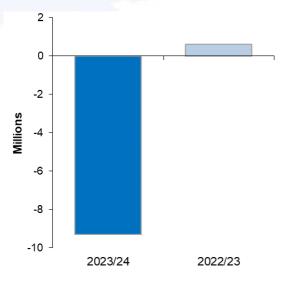
#### **OPERATING POSITION**

Council's operating position reflects the organisation's ability to meet its day-to-day running costs from operating revenue.

The operating position is calculated by taking total operating revenue (\$389.1 million) and deducting total operating expenses (\$398.4 million). It does not include revenue or expenditure amounts for capital projects.

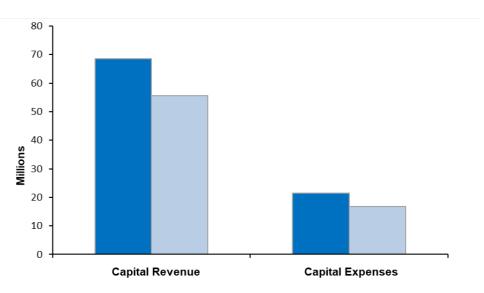
Council ended the 2023/24 financial year with a \$9.3 million deficit, compared to the \$609,000 surplus in the 2022/23 financial period. The largest contributors to the deficit are the timing and amount of the annual Financial Assistance Grant payment (\$5.7M) and the net cost of Tropical Cyclone Jasper recovery works (\$3.6M).

This graph shows the operating position for 2023/24 compared to the operating position for 2022/23.



#### NET RESULT

Council's net result of \$37.8 million is calculated by taking the operating deficit of \$9.3 million above and adding capital revenue (\$68.6 million) and deducting capital expenses (\$21.5 million).



#### NET RESULT

Capital revenue represents the following income streams:

- Donated assets infrastructure assets contributed by developers that represents non-cash revenue. Assets donated can include roads, drains, sewerage mains, water mains and land.
- Developer contributions cash contributions made by developers to fund future infrastructure assets have restrictions placed on their use and are constrained to capital reserves unspent in the year.
- Government subsidies and grants this represents income received for the sole purpose of funding capital work projects.

Capital expenses predominantly represent the value of non-current assets replaced or disposed of throughout the year.

Further details on capital revenue and expenses are contained in notes 4 and 7 of the Financial Statements.

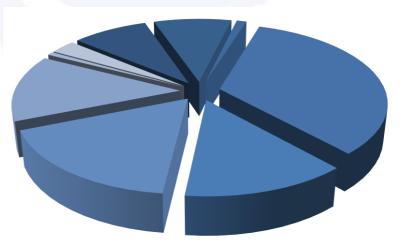


#### Assets

	2023/24	2022/23
	\$ Million	\$ Million
Current assets	78.6	91.9
Non-Current assets	4,967.6	4,689.9
Total assets	5,046.2	4,781.8

Council assets as at 30 June 2024 totalled over \$5.05 billion. This includes \$78.6 million of current assets (liquid assets or amounts due to be received within 12 months) and \$4.97 billion of noncurrent assets. Property, plant and equipment makes up 98.3% of total assets.

The following graph shows a breakdown of property, plant and equipment by asset category.



Property, plant and equipment \$4.9 billion

Land & site improvements, \$429.1M

- Buildings & other structures, \$443.0M
- Plant, equipment & other assets, \$55.8M
- Transport assets, \$1.7B
- Water, \$666.5M
- Sewerage, \$846.4M
- Drainage, \$679.0M
- Solid waste disposal, \$35.2M
- Work in progress, \$141.5M



#### Liabilities

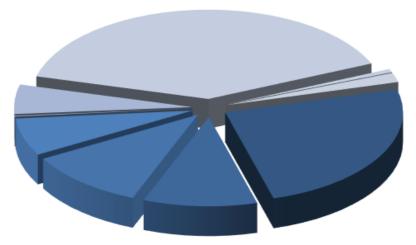
	2023/24	2022/23
	\$ Million	\$ Million
Current liabilities	136.1	111.4
Non-Current liabilities	121.0	150.3
Total liabilities	257.1	261.7

Total liabilities as at 30 June 2024 were \$257.1 million. This includes \$136.1 million of current liabilities (due to be paid out within 12 months) and \$121.0 million of non-current liabilities.

Liabilities mostly consist of loans, amounts owing to suppliers and amounts owing to employees for leave entitlements.

Interest-bearing liabilities represent the largest component within Council's liabilities and consists of loans from Queensland Treasury Corporation (QTC). Council loan borrowings are discussed further in the Borrowings section below.

The following graph shows a breakdown of liabilities by category.



Total Liabilities \$257.1 Million

- Current trade and other payables, \$63 7M
- Current provisions, \$26.6M
- Current borrowings, \$27.8M
- Current contract liabilities, \$17.4M
- Current lease liabilities, \$0.5M
- Non-current provisions, \$13.7M
- Non-current borrowings, \$101.4M
- Non-current contract liabilities, \$1.6M
- Non-current lease liabilities, \$4.4M



#### Borrowings

Council maintains a Working Capital Facility (\$120 million) with QTC. As at 30 June 2024 there were no drawdowns against the facility.

The following table outlines the current (due within 12 months) and non-current (due after 12 months) allocation of outstanding loan borrowings.

	2023/24	2022/23
	\$ Million	\$ Million
Current Borrowings	27.8	27.0
Non-Current Borrowings	101.4	129.4
Total QTC Borrowings	129.2	156.4

Principal and interest repayments are made on these borrowings on a monthly basis in accordance with the terms and conditions set by QTC. The repayment terms are reviewed on a regular basis to ensure that the expected loan term aligns with market movements.

The following table shows the split of Council's debt service payments between principal and interest.

	2023/24	2022/23
	\$ Million	\$ Million
Principal	27.2	26.6
Interest	2.2	3.1
Total Debt Service Payments	29.4	29.7

As at 30 June 2024 Council's debt per rateable property was \$1,702 (2023: \$2,084).



#### Sustainability ratios

The following ratios are designed to provide an indication of the performance of Council against key financial sustainability criteria that should be met to ensure the prudent management of financial risks in accordance with Chapter 5, Part 3, Division 1 of the Local Government Regulation 2012. The benchmarks used for the required ratios are per the Queensland Department of Housing, Local Government, Planning and Public Works (DHLGPPW) guidelines.

Sustainability	Ratios				
Туре	Ratio	Rationale	Bench mark	2023/24	Within limits
<b>0</b>	Operating Surplus Ratio	Holistic overview of Council operating performance	> 0%	(2.2%)	<b>X</b> *
Operating Performance	Operating Cash Ratio	Cash operating performance (less depreciation and other non-cash items)	> 0%	26.1%	~
Liquidity	Unrestricted Cash Expense Cover Ratio	Unconstrained liquidity available to Council	> 2 months	4.9	$\checkmark$
Debt Servicing Capacity	Leverage Ratio	Ability to repay existing debt	0 - 4 times	1.3	~
	Asset Sustainability Ratio	Capital renewals program performance	> 60%	60.3%	~
Asset Management	Asset Consumption Ratio	Extent to which assets are being consumed	> 60%	68.5%	~
	Asset Renewal Funding Ratio	Asset replacement program performance	** N/A	100.0%	N/A
Financial	Council Controlled Revenue	Capacity to generate revenue internally	** N/A	88.7%	N/A
Capacity	Population Growth	Population growth/decline pressures on Council	** N/A	1.6%	N/A

#### Notes:

\*

The operating surplus ratio is slightly outside the DHLGPPW benchmark due to impacts to Council's operating position from Tropical Cyclone Jasper.

\*\* This ratio is for contextual purposes only and does not have a specified benchmark.



**CORPORATE** GOVERNANCE

#### Conclusion

Council has finished the 2023/24 financial year with a \$37.8 million net result and has continued strong investment in community infrastructure through the delivery of a capital works program in excess of \$137.1 million.

The above results leave Council well placed for the future with long term modelling indicating Council's ability to maintain outstanding levels of service and continue investment in infrastructure throughout the community.

Further details and breakdowns of all of the above items can be found in the Financial Statements and the detailed notes to the Financial Statements.



# **COMPLAINTS MANAGEMENT**

#### ADMINISTRATIVE ACTION COMPLAINTS

Cairns Regional Council is committed to ensuring the principles of procedural fairness and natural justice are applied to all administrative complaints received from our customers. Council reviews, assesses and actions all complaints from members of the public, including anonymous complaints.

Council's complaints management process comprises four main levels of complaints:

- Level 1 Frontline Complaints Handling (early resolution)
- Level 2 Internal Assessment and Investigation (Administrative Action Complaint, Employee Conduct Complaint, Privacy, Human Rights)
- Level 3 Internal Review and Investigation of a Serious Nature (i.e., Crime and Corruption Commission, Public Interest Disclosure)
- Level 4 External Review Ombudsman's Office or Office of the Information Commissioner

In accordance with section 187 of the Local Government Regulation 2012, Council is required to report on the performance of the organisation in dealing with complaints in its Annual Report.

The following table provides a summary of Administrative Action Complaints during 2023/24	
The number of Administrative Action Complaints made in the reporting period	750
The number of Administrative Action Complaints resolved in the reporting period*	747
The number of Administrative Action Complaints outstanding as at 1 July 2024	23
The number of Administrative Action Complaints that were made in a previous financial year and resolved in 2023/24	3

\* This number includes all Administrative Action Complaints (General complaints, Waste and Water (Drinking Water including Quality and No Supply, Waste Complaints including General, Recycling Collections, Bedminster Facility, Spilt Waste, Transfer Stations and Waste Collections)), Internal Reviews (including Administrative Action Complaints and Request for Compensation) and Employee Conduct Complaints from members of the public.



#### ADMINISTRATIVE ACTION COMPLAINTS

#### Assessment of Council's Performance

Cairns Regional Council has a centralised complaints management process to ensure the tracking of individual complaints and use those complaints to inform opportunities for improvement which aligns with Council's corporate objectives. In 2023, a review of the complaints management process was undertaken to ensure Council aligned with the Australian Standards and the Queensland Ombudsman whilst adhering to compliance with the Local Government Regulation 2012.

A total of 119 employee conduct complaints were received in 2023/24, of which:

- 17 were substantiated.
- 102 were unsubstantiated.

Reasons for the Administrative Action Complaints, received in 2023/24, were due to:

- 11 lack of contact/communication from Council.
- 739 customer expectations were not met and/or dissatisfaction with a Council decision.

47 Administrative Action Complaints were escalated for Internal Review by the customer. The Internal reviews comprised an appeal of the Request for Compensation decision, outcome of a formal complaint or employee conduct complaint or internal referral. Of the 62 Internal Reviews conducted during the year, 13 recommendations were made to the relevant departments for consideration. Of those recommendations:

- 8 were accepted and actioned.
- 4 recommendations are ongoing.
- 1 was not accepted and is being monitored.

#### **Public Sector Ethics**

Council provides the following implementation statements regarding the action taken during the Financial Year to comply with the following:

#### Preparation and Publication of Codes of Conduct

Cairns Regional Council has an approved Code of Conduct for Staff and a Code of Conduct for Councillors.

#### **Education and Training**

Council's Corporate Induction Program ensures all staff appointed to positions at Council are aware of and understand their rights and obligations under the Code of Conduct for Staff.

All of Council's procedures and practices reflect Council's commitment to the ethical principles and obligations of the *Public Sector Ethics Act 1994*.



# **COMMERCIAL BUSINESS UNITS**

#### CAIRNS WATER AND CAIRNS RESOURCE RECOVERY

#### Overview

Cairns Water and Cairns Resource Recovery are commercialised business units of Cairns Regional Council with a charter for:

- Supply of safe, reliable drinking water to consumers.
- Collection and treatment of domestic wastewater, commercial and industrial trade waste.
- Collection, recycling and disposal of municipal solid waste.
- Planning for and delivering water, wastewater and resource recovery infrastructure.
- Maintenance of the community's water, wastewater and resource recovery infrastructure.
- Environmental management of water, wastewater and resource recovery infrastructure facilities.

Operationally, these business units are managed as a single entity within the Cairns Infrastructure and Assets Directorate. For reporting purposes under the National Competition Policy, Cairns Regional Council is classed as providing two significant business activities: these being water and wastewater (collectively) and resource recovery (waste) services. Both Cairns Water and Cairns Resource Recovery are considered significant business activities under the Local Government Regulation 2012. Accordingly, these business units have been commercialised under this legislation and report to Council as such.

The Cairns Water and Cairns Resource Recovery business units provide a high level of customer service to the Cairns community by building relationships and capability, having the right people and the right culture, and using efficient processes to deliver effective results.

For a breakdown of financial operations and dividend returns to Council, please see the Annual Statement of Operations below and the corresponding Financial Statements.

#### CAIRNS WATER

#### Water Supply

Cairns Water operates 9\* water supply schemes: Bartle Frere, Bramston Beach, Mirriwinni, Babinda, Bellenden Ker, Fishery Falls, Mountain View, Orchid Valley and Copperlode/Behana. The main water sources that supply the area from Gordonvale to Palm Cove are the Copperlode Falls Dam and Behana Creek. The small southern communities draw water from a number of intakes on local streams.

#### Principal assets include:

-		
Major Water Sources	Copperlode Falls Dam (Lake Morris).	
	Behana Creek.	
Major Treatment Plants	Freshwater Creek, Tunnel Hill.	
Minor Intakes	Eight minor intakes consistent with Drinking Water Quality	
	Management Plan.	
Kilometres of Mains	~2,304.8 kilometres**	

\*Data sourced from 2022/23 SWIM reporting

\*\* Data sourced from DM #4954376, Asset Management Plan – Water Assets



#### Water Supply

Major Capital Works projects undertaken within the water supply system, and corresponding expenditure for the year, are listed below.

- \$3 million, Mount Peter High Water Reservoir
- \$1.3 million, 2023/24 New Revenue Water Meter Installations
- \$3.6 million, 2023/24 Water Main Refurbishment Program
- \$ 1.6 million, Freshwater Water Treatment Plant Renewal
- \$1.5 million, Water Reservoir Refurbishment

#### Wastewater

Cairns Water manages six wastewater schemes. The Cairns region has distinct catchment areas serviced by six wastewater treatment plants (WWTPs): Marlin Coast, Northern, Southern, Edmonton, Gordonvale and Babinda. The WWTPs are a combination of activated sludge and biological treatment processes, with the two larger plants (Northern and Southern) also having membrane filtration processes. The smaller plants treat effluent to a secondary standard, while the larger plants treat to a tertiary standard. Council has been issued with an Environmental Authority from the Queensland Department of Environment, Science and Innovation (the regulator) for the management of these WWTPs.

#### Principal assets include:

Major Treatment Plants	6**
Sewage Pumping Stations	184**
Kilometres of Mains	~1,355.8km**

\*\* Data sourced from Asset Management Plan – Wastewater Assets

Major Capital Work projects undertaken within the wastewater system, and corresponding expenditure for the financial year, are listed below.

- \$3.9 million, HB1 Rising Main
- \$2.1 million, 2023/24 Sewer Relining Program
- \$1.6 million, Edmonton Wastewater Treatment Plant Control System Upgrade
- \$1.1 million, Sewer Pump Station New W1
- \$3.2 million, Sewer Pump Station FG1 Rising Main Upgrades (FG1/WR1/WR4)



#### **Resource Recovery**

Cairns Resource Recovery manages a range of solid waste and resource recovery operations, activities and services across the region. These include kerbside waste and recycling collection contracts, a regional waste management contract for the treatment and disposal of waste through an Advanced Resource Recovery Facility (ARRF), a Materials Recovery Facility (MRF), a Glass Processing Facility, five transfer stations, the Buy Back Shop for the resale of recovered materials, and the environmental monitoring of Council's closed landfills. The business focus is on maximising resource recovery and reducing waste to landfill primarily driven through the Waste Reduction and Recycling Strategy 2018-2027.

#### Principal assets include:

Principal Asset	Asset Location/s
Materials Recovery Facility	Portsmith
Regional Container Processing Facility	Portsmith
Waste Transfer Stations	Portsmith
	Smithfield
	Gordonvale
	Babinda
	Bramston Beach
Buy Back Shop	Portsmith
Closed landfills	Portsmith
	Babinda
	Gordonvale
	White Rock
	Machans Beach
	Yorkeys Knob
	Contractual arrangements with a commercial entity Veolia
Waste treatment and disposal	to accept, treat and dispose of all Council waste at an
	Advanced Resource Recovery Facility (ARRF)

Major Capital Works projects undertaken within Cairns Resource Recovery and corresponding expenditure for the year was \$851,027.



#### Annual Statement of Operations

The 2023/24 Annual Performance Plan (the Plan) for Cairns Water and Cairns Resource Recovery is the agreement with Cairns Regional Council to deliver water, wastewater and resource recovery operations. The Plan describes Cairns Water and Cairns Resource Recovery's scope of activities, responsibilities, service to customers, environmental protection, asset management and its financial policies.

In all undertakings, Cairns Water and Cairns Resource Recovery strives to achieve service provisions to the Cairns community in a manner that maximises both Cairns Regional Council and community ideals. This is achieved through economic, social and environmental objectives being assessed in all stages of Water and Resource Recovery operations from long-term strategic planning through to operational delivery.

The Water Supply (Safety and Reliability) Act 2008, Section 115, requires water service providers to prepare and publish Customer Service Standards. The Customer Service Standards are intended to protect customers where there is no contract between them and the water service provider. This is to ensure customers are adequately informed about the service they are receiving, the level of service (reported through the Queensland Government Key Performance Indicators) they can expect to experience, and how they interact with the provider.

The *Waste Reduction and Recycling Act 2011*, Section 142, requires waste operators to strategically plan waste reduction and recycling with reportable Waste and Recycling performance indicators.

The approved (for a 5-year period, in September 2020) Customer Service Standards for the Water and Resource Recovery business units summarise these indicators.

#### Amendments to Annual Performance Plans

There were no substantive amendments made to the 2023/24 Annual Performance Plans.

#### **Key Deliverables**

The Plan meets the requirements for the two commercial business units of Council being:

- Cairns Water
- Cairns Resource Recovery

The Cairns Infrastructure and Assets Directorate is responsible for the provision of water and wastewater services to consumers throughout the Cairns region and the provision of municipal solid waste services to the community, including:

- Impounding, harvesting and treatment of raw water.
- Reticulated treated water services.
- Reticulated wastewater collection services including wastewater treatment and by-product disposal.
- Treated effluent and bio-solids for re-use purposes.
- Planning, design, documentation and construction of water, wastewater and resource recovery infrastructure.
- Collection, treatment and disposal and/or recycling of municipal solid wastes.
- Aggregation, processing, recovery and disposal of domestic, commercial and not-for-profit charitable self-hauled waste and recycling.



#### Key Deliverables (continued)

- Environmental monitoring and management of closed landfills.
- Trade waste services.
- Review of plumbing applications, plumbing approvals.
- Community education programs.
- Water demand management services, including meter testing.
- Hydraulic information to allow design of water network infrastructure.
- As-constructed plans for water and wastewater.
- Installation of new water supply and wastewater services.
- Miscellaneous maintenance services for water and wastewater.
- Buy Back Shop.
- Business recycling.
- Regional Container Refund Scheme processing.

# Community Service Obligations carried out by Cairns Water and Cairns Resource Recovery are as follows:

A Community Service Obligation arises when a government specifically requires a public enterprise to carry out activities relating to outputs or inputs which it would not elect to do on a commercial basis and which the government does not require other businesses in the public or private sectors to generally undertake or which it would only do commercially at higher prices.

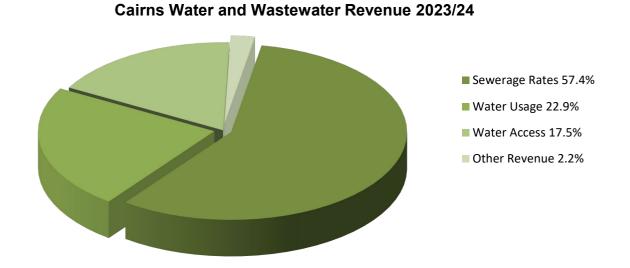
Activities	Community Service Obligation	2023/24
Type 1 Activities		\$
Water	Water Rates Based Financial Assistance	60,202
	Total	60,202
Wastewater	Sewerage Rates Based Financial Assistance	997,747
	Total	997,747
Resource Recovery (Waste)	Free disposal green waste	646,024
	Free disposal general waste	410,397
	Schools recycling	36,812
	In-kind waste and recycling collections	6,902
	Total	1,100,135



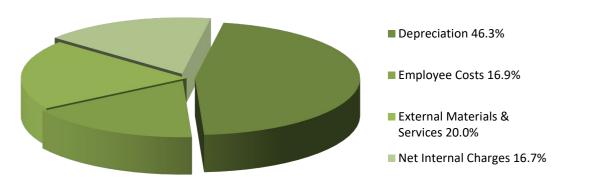


#### Financial Indicators - Water and Wastewater

The source breakdown of water and wastewater actual revenue is detailed in the graph below.



The source breakdown of Water and Wastewater actual expenses is detailed in the graph below.



#### Cairns Water and Wastewater Expenditure 2023/24

A detailed breakdown of all revenue and expenses associated with Cairns Water and Cairns Resource Recovery activities can be found in the Financial Statements.



#### Service Indicators - Water and Wastewater Services

Cairns Water reported on the following Key Performance Indicators (KPIs) to Council on a quarterly basis during 2023/24. Graphs showing the performance for each indicator by month are displayed below.

During the 2022/2023 financial year, Council adjusted the reporting period for Cairns Water to align with the Cairns Resource Recovery business unit. As a result, only 11 months of data for 2022/2023 is represented in the graphs. The first data point is July 2022, with all data shifted back a month in the graphs to provide for a more accurate comparison of yearly trending with the 2023/2024 data.

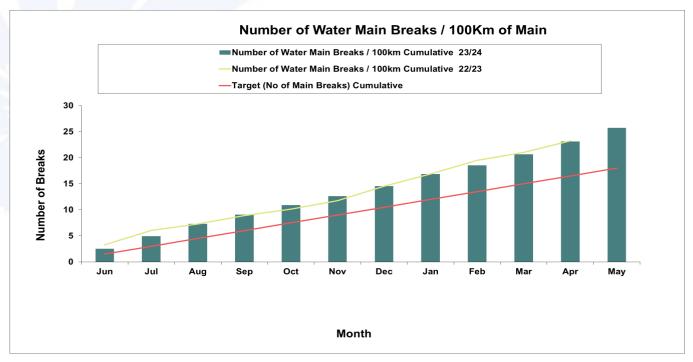
QG KPI*	Performance indicator	Performance measure	Target threshold
QG 4.5	Total water main breaks (S)*	Breaks per 100km / year	≤ 18
QG 4.6	Total sewerage main breaks and chokes (S)	Breaks and chokes per 100km / year	≤ 16
QG 4.7	Incidence of unplanned interruptions - water (S)	Water interruptions per 1000 properties / year	≤ 120
QG 4.8a	Average response time for water bursts	Hours	≤ 2
	Average response time for water leaks	Hours	≤ 24
QG 4.9a	Average response time for sewerage main breaks	Hours	≤ 2
	Average response time for sewerage main chokes	Hours	≤ 24
QG 4.10	Water Quality Complaints (S)	Per 1000 properties / year	≤ 3
QG 4.11	Total water and sewerage complaints (S)	Per 1000 properties / year	≤ 10

\*QG KPI: Queensland Government Key Performance Indicator

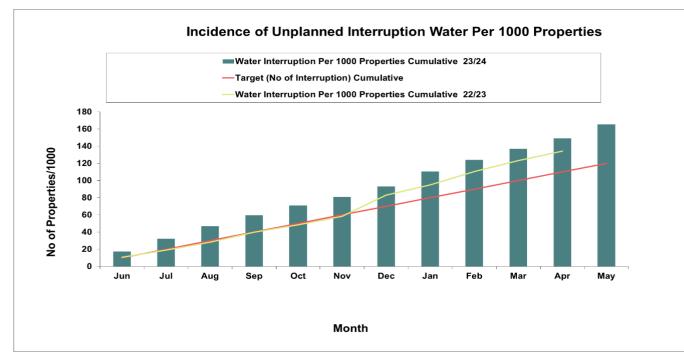
\* (S): Scheme-wide as opposed to service provider-wide



#### Water Supply



There were a range of contributing factors to water main breaks in the 2023/24 financial year, including: age of pipe, pipe deterioration, corrosion, environmental conditions and tree root damage. This data informs the Infrastructure Asset Renewal Program.

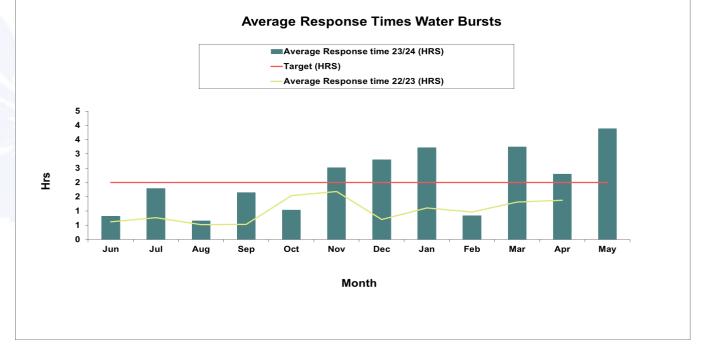


The number of unplanned interruptions for the 2023/24 financial year exceeds the KPI target due to the number of incidences that staff had to attend to.



**CORPORATE** GOVERNANCE

#### Water Supply

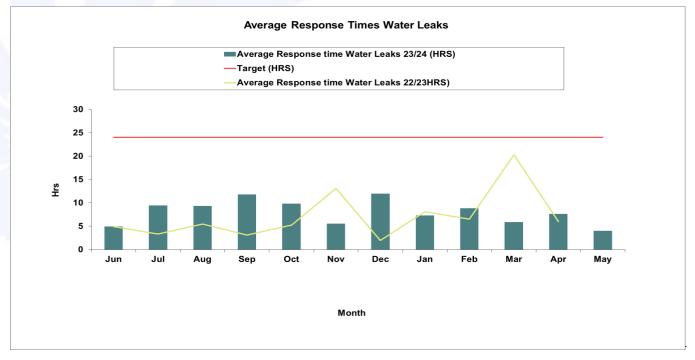


# The target average response time for water bursts for the FY 2023/24 was exceeded in November, March, April and May partly due to the method of the request being raised. Requests through the MyCairns App rather than direct calls to afterhours, resulted in extended delays due to triage and creation processes for CRMs being undertaken during business hours only. December and January delays were due to site access issues caused by localised flooding.

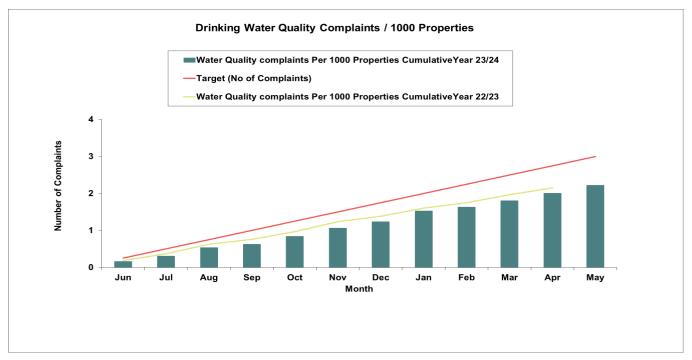
From June 2024, triaging and creation of CRMs from requests raised through the MyCairns App is now performed 24/7, in accordance with Council's after hours processes. This change supports a rapid response at all times.



#### Water Supply



Water bursts and water leaks are tracked separately to give a more accurate representation of operational performance. Typically, non-urgent incidents such as minor water leaks, will have a longer response time due to the nature of the incident. This metric has been consistent, with the target average response time for water leaks met for all months throughout the 2023/24 financial year.

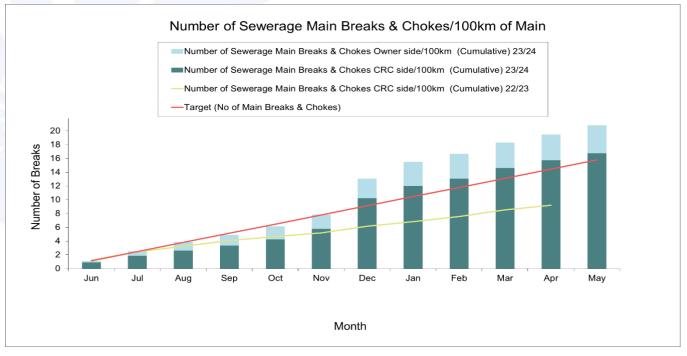


The total number of drinking water quality complaints in the 2023/24 financial year did not exceed the KPI target.

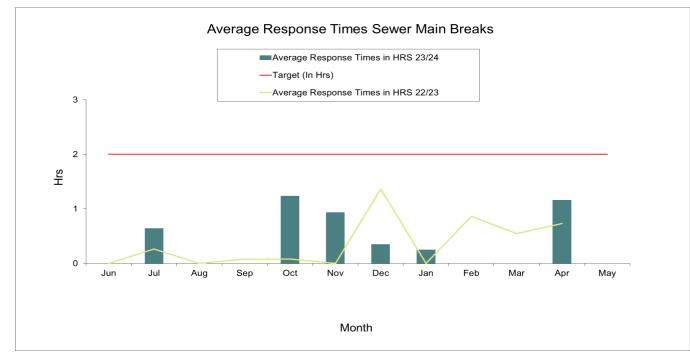


**CORPORATE** GOVERNANCE

### Sewerage System



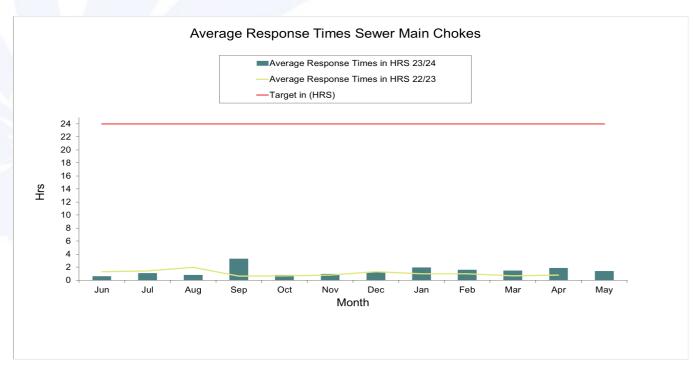
The cumulative number of sewer main breaks and chokes on Council side started exceeding the KPI target in December of the 2023/24 financial year due to the flooding event following Tropical Cyclone Jasper. The numbers reported are on a downward trend. While the KPI definition and target does not include 'owner-side' breaks and chokes, Council continues to monitor these breaks and chokes along with its own performance.



The average response time for sewer main breaks did not exceed the KPI target in the 2023/24 financial year. The KPI definition does not include the length of time taken to repair breaks, only the average response time for Utility Services crews to attend to the break.



### Sewerage System



The average response time for sewer main chokes did not exceed the KPI target in the 2023/24 financial year. The KPI definition does not include the length of time taken to repair chokes (blockages), only the average response time for Utility Services crews to attend to the chokes.

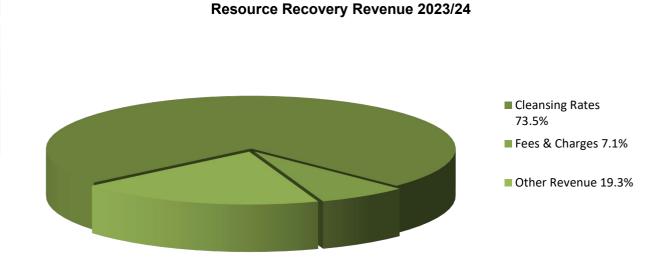
### **Customer Complaints**

No water and sewerage complaints were received in the 2023/24 financial year.

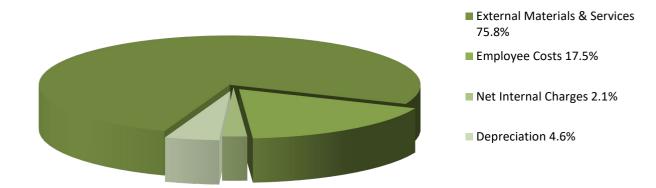


### **Financial Indicators - Resource Recovery**

The source breakdown of Cairns Resource Recovery's actual revenue is detailed in the graph below.



The source breakdown of Cairns Resource Recovery's actual expenses is detailed in the graph below.



### **Resource Recovery Expenditure 2023/24**

A detailed breakdown of all revenue and expenses associated with Cairns Water and Cairns Resource Recovery activities can be found in the Financial Statements.



CORPORATE GOVERNANCE

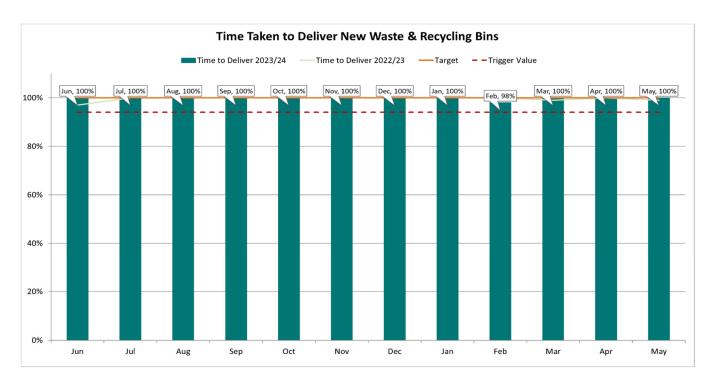
### **Service Indicators - Resource Recovery**

Cairns Resource Recovery reported on the following KPIs to Council on a quarterly basis during 2023/24.

	Pe	erformance indicator	Performance measure	Target		
	1	New bin delivery	Response time for new bin delivery	100% within 48 hours		
ial	2	Missed services - kerbside waste	Number of missed services per month	≤ 1 per 5000 services		
Resident	3	Response time to missed services - kerbside waste	Response time for collection of missed kerbside waste services	95% within 24 hours		
Effective Collection of Residential Values	4	Missed services - kerbside recycling	Number of missed services per month	≤ 1 per 5000 services		
	5	Response time to missed services - kerbside recycling	Response time for collection of missed kerbside waste services	95% within 24 hours		
	6	Response time to repair/replacement requests - kerbside waste and recycling	Response time to repair/replace requests for kerbside waste and recycling	95% within 48 hours		

Graphs showing the performance for each indicator by month during 2023/24 are displayed below.

1,469 requests for new bins were received in the 2023/24 financial year. New bins were delivered within performance indicator target thresholds for all months, except for February 2024 (98% target threshold met).





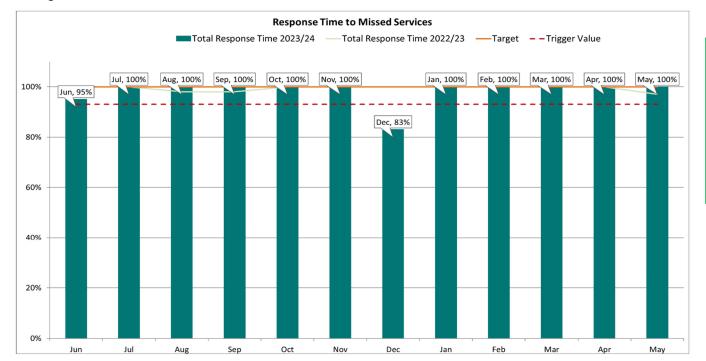


### Service Indicators – Resource Recovery

More than 4.7 million kerbside waste and recycling bin collections were conducted in the 2023/24 financial year, with only 496 (0.01%) missed.



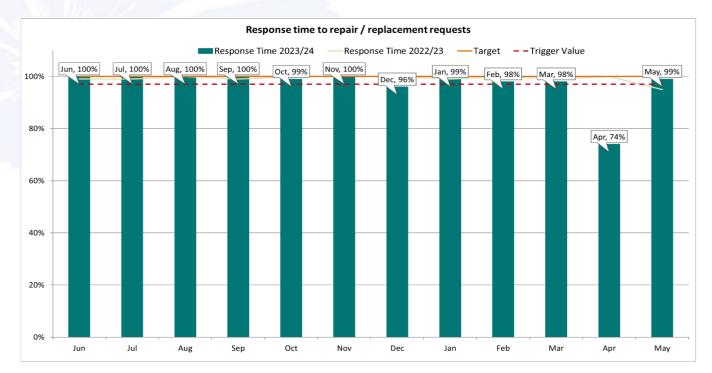
Of the 496 missed waste and recycling bin collections, 485 (98%) were rectified within 24 hours. Response time to missed recycling services was significantly impacted by Tropical Cyclone Jasper and subsequent flooding.





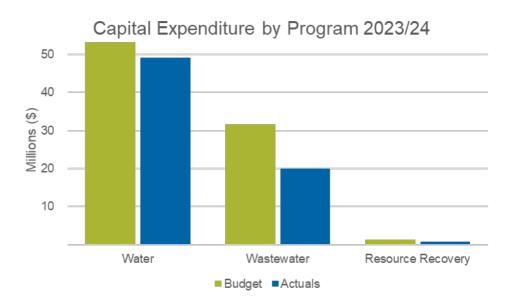
### Service Indicators - Resource Recovery

More than 7,000 waste and recycling bin repair/replacement requests were received in the 2023/24 financial year, with 242 requests completed outside of the 48-hour target threshold. Diminished stock due to Tropical Cyclone Jasper and supply chain issues resulted in a negative impact on bin supply.



### **Capital Works**

2023/24 Capital Works for Water, Wastewater and Resource Recovery totalled \$69.9 million. This expenditure was 51% of the total capital expenditure of \$137.14 million.





**CORPORATE GOVERNANCE** 

## Cairns Water - Operating Statement

For the year ending 30 June 2024

	2023/24 Actual \$'000	2023/24 Budget \$'000
Operating Revenue		
Net rates and utility charges	147,849	149,980
Fees and charges	2,822	2,989
Interest	1,292	1,170
Miscellaneous revenue	540	802
Total Operating Revenue	152,503	154,941
Operating Expenditure		
Employee benefits	16,648	16,355
Materials and services	36,138	34,669
Depreciation and amortisation expenses	45,608	44,479
Finance costs	33	-
Total Expenses	98,427	95,503
OPERATING CAPABILITIES BEFORE CAPITAL ITEMS and INCOME TAX	54,076	59,438
Capital Items		
Gain / (loss) on disposal of property, plant and equipment	(10,498)	(6,400)
Contributed assets	11,731	7,829
Other capital contributions	455	-
Subsidies and grants	328	640
Total Capital Items	2,015	2,069
INCREASE / (DECREASE) IN OPERATING CAPABILITY BEFORE TAX	56,092	61,507



### Cairns Resource Recovery - Operating Statement

For the year ending 30 June 2024

	2023/24 Actual \$'000	2023/24 Budget \$'000
Operating Revenue		
Net rates and utility charges	32,771	32,743
Fees and charges	3,171	3,067
Interest	317	284
Miscellaneous revenue	8,297	7,303
Grant income	-	125
Total Operating Revenue	44,557	43,522
Operating Expenditure		
Employee benefits	6,459	5,883
Materials and services	28,722	28,645
Depreciation and amortisation expenses	1,704	1,628
Finance costs	3	-
Total Expenses	36,888	36,156
OPERATING CAPABILITIES BEFORE CAPITAL ITEMS and INCOME TAX	7,669	7,366
Capital Items		
Gain / (loss) on disposal of property, plant and equipment	(415)	(174)
Contributed assets	-	-
Other capital contributions	-	-
Subsidies and grants	-	-
Total Capital Items	(415)	(174)
INCREASE / (DECREASE) IN OPERATING CAPABILITY BEFORE TAX	7,254	7,192



## SUMMARY OF RATES AND CONCESSIONS

### SPECIAL RATES AND CHARGES

Pursuant to sections 92 and 94 of the *Local Government Act 2009* and section 94 of the Local Government Regulation 2012, Council has resolved to raise and levy the following special charges.

**Holloways Beach Rock Wall Stage 2A:** An amount to be levied on each parcel identified on the map marked Holloways Beach Rock Wall - Stage 2A.

Holloways Beach Rock Wall Stage 2B: An amount to be levied on each parcel identified on the map marked Holloways Beach Rock Wall - Stage 2B.

### **Bluewater Canal:**

- a. An amount of \$2,377.64 to be levied on each lot identified on the map marked Bluewater Canal.
- b. A total amount of \$256,785.12 for Bluewater Marina.
- c. A total amount of \$98,929.46 for Yorkeys Knob Marina.

### **REBATES AND CONCESSIONS**

### **Council Pensioner Concession**

For new approved applications from 01/07/2022, for Council's Pensioner Concession the rebate was set at \$300.00 per annum. From 19/06/2024, the rebate was set at \$320.00 per annum.

For pre-existing recipients (e.g., approved prior to 01/07/2022) of Council's Pensioner Concession the following applied:

- A rebate of 40 per cent of the General Rate up to a maximum of \$1,350 per annum was granted to all pensioners whose applications met the eligibility criteria set down in Council's Pensioner Policy. These concessions were not applied retrospectively.
- b. The upper limit of total concession did not exceed 5% of Council's total net general rates, therefore the 40% concession was not required to be reduced on a pro rata basis in line with policy.

### **Retirement Village Concession**

A concession was extended to retirement villages (as classified under Land Use Code 21), where a legal entity separate to the residents is the owner and the pensioners are responsible for paying the rates, to the extent that residents of the village are pensioners.

A concession was then applied based on the number of dwellings occupied by pensioners as a percentage of the total number of dwellings in the village.



### **REBATES AND CONCESSIONS**

### **Rates Based Financial Assistance**

Council maintains a Rates Based Financial Assistance (RBFA) Policy which allows Council to consider applications for concession of general rates, water access charges and sewerage charges from not-for-profit recreation, sporting and community groups.

To qualify for assistance, the constitution of these organisations must clearly state prohibitions on any member of the organisation making a private profit or gain, either from ongoing operations of the organisation or as a result of distribution of assets if the organisation is wound up.

### **Financial Hardship Policy**

Council recognises the effect of the COVID-19 pandemic, declared natural disasters and weather events on the Cairns community and, in particular, the adverse financial impact on ratepayers through loss of income or wages, and downturn in business. The Financial Hardship Policy was developed to provide assistance through extended payment plans and waiver of interest for outstanding rates and water usage debts.

### Independent Rates Relief Tribunal

This policy was adopted to provide a safety net for those ratepayers suffering genuine financial hardship. The Independent Rate Relief Tribunal consists of a minimum of two voluntary members and two current Councillors. Voluntary appointees may come from a number of backgrounds.

The main role of the Tribunal is to recommend, in certain circumstances, the most appropriate form of assistance to those ratepayers experiencing serious hardship and, as a result, are unable to pay their rates and charges. The policy is only to apply to the principal place of residence of the ratepayer and no commercial benefit can be derived from the property. Not-for-profit recreation, sporting and community groups that are already receiving Rates Based Financial Assistance or would be eligible if they did not have rates outstanding, may also apply.

### Health

Financial assistance was available to offset water usage costs and the provision of additional recycling services for users of Home Dialysis Equipment.

### **Concealed Leak Policy for Residential and Not-for-profit**

Financial assistance was available to offset larger than normal water accounts due to the existence of a concealed leak for residential and not-for-profit organisations. Applications were approved in line with Council's Concealed Water Leak Policy



## ADDITIONAL INFORMATION

### REGISTERS

The following registers are held by Cairns Regional Council:

- Auction Register
- Asbestos Register
- Asset Register
- Busking Register
- Benefits (including Gifts) Register
- Biosecurity Order Register
- Cairns Infrastructure and Assets Directorate Business Risk Register
- Cease and Desist Contact Register
- Centralised Register of Collections on Behalf of Charities
- Conflict of Interest / Material Personal Interest Declaration Register
- Corporate Risk Register
- Cost Recovery Fees Register
- Council Local Laws Register
- Council Meeting Minutes Register
- · Council's approved procurement arrangements
- Councillor Complaints Register
- Designated Register Dog Off Leash Areas
- Designated Register Prohibition of Animals in Public Places
- Drinking Water Quality Critical Customer Register
- Drinking Water Quality Management Plan Risk Management Improvement Program
- Drinking Water Quality Risk Register
- Election Gifts and Benefits Register
- Embargo Register
- Environmental Risk Register
- Environmentally Relevant Activity Register
- Financial Delegations Register
- Fleet Disposal Register
- Flexible Working Agreements
- Go Clubs Register
- Instruments of Appointment Register



**CORPORATE** GOVERNANCE

### REGISTERS

- Interests Chief Executive Officer Register
- Interests Councillors Register
- Interests Senior Contract Employees Register
- Internal Audit Recommendations Register
- Landholder Assistance Register
- Legal Register
- Legislative Delegations Register
- Local Heritage Register
- Lost Property Register Cairns Performing Arts Centre
- Lost Property Register Creative Life
- Register of Artworks
- Register of Prequalified Purchasers for Recyclable Materials
- Register of Requests for Plaques, Memorials and Benches
- Resident Evacuation and Recovery Register
- Resource Recovery Agenda and Resolution Register
- Road Register
- Sole and Specialised Supplier Register
- Supplier Database for Contracts and Arrangements
- Tender and Contracts Register
- Water and Resource Recovery Legal Register
- WHS Incident Register
- WHS Hazard Register



### **INTERNAL AUDIT**

The annual report for a financial year must contain a report on the internal audit for the financial year. Council's Internal Audit function provides independent, objective assurance activities in accordance with an approved strategic, risk-based internal audit plan. The role, scope and purpose of the Internal Audit function is understood and supported by the organisation. The Internal Audit function works collaboratively with management to implement recommended improvements to systems, processes, work practices, compliance and business effectiveness.

The Internal Audit activities are performed by an appropriately qualified internal audit consultant on a wholly outsourced basis. Council engaged BDO Services Pty Ltd (BDO) to establish and deliver an Internal Audit Plan out to September 2025 that reflects the priority issues across strategic, financial and operational areas, based on high level risk identification and assessment.

The Internal Audit Plan is reviewed annually by management and the Audit Committee to ensure it remains relevant to the organisation's needs. The key underpinning document which guides the priorities within the Internal Audit Plan is the Corporate Risk Register. BDO undertook audits on the following areas during the 2023-24 financial year:

- Fraud Risk Assessment
- Disaster Recovery and Emergency Preparedness
- Business Continuity Planning and ICT Disaster Recovery
- Contract Management

Council has a robust system of tracking progress on open audit items. Reporting is through the Executive Leadership Team with Audit Committee updated quarterly.

### PARTICULAR RESOLUTIONS

Reportable resolutions under Section 185 of the Local Government Regulation 2012 for the period:

Section 185(a) and (b) Local Government Regulation 2012	Resolution adopted
Under s250(1) – Expense reimbursement policy	1
Under s206(2) – Valuation of non-current physical assets (Thresholds are reported in Note 10 of the annual financial statements)	Nil

At Council's Ordinary Meeting held on 19 June 2024 the following resolution was passed:

### MOLLER / OLDS

That Council adopts the following General Policies:

- 1. Expenses Reimbursement and Support for Elected Representatives General Policy; and
- 2. Audit Committee Policy & Charter.

carried unanimously



### SUMMARY OF INVESTIGATION NOTICES

The annual report for a financial year must contain a summary of investigation notices given in the financial year under section 49 of the Local Government Regulation 2012, for the competitive neutrality complaints and responses made by the Local Government to the Queensland Competition Authority recommendations on any competitive neutrality complaints under section 52 of the Local Government Regulation 2012.

During the 2023/24 financial year, Council was not in receipt of any Queensland Competition Authority notices of investigation or recommendations on any competitive neutrality complaints.

### SENIOR MANAGEMENT REMUNERATION

The following table shows the range of total remuneration packages for the 12 month period from 1 July 2023 to 30 June 2024 provided to Council's senior contract employees.

The total remuneration packages payable (excluding superannuation) in 2023/24 to senior management was \$2,219,408.

Package range	Number of senior contract employees within package range
\$200,000 to \$299,999	2
\$300,000 to \$399,999	4
\$400,000 to \$499,999	1

Council has no Councillor advisors appointed.

### INVITATIONS TO CHANGE TENDERS

There were no instances during the 2023/24 financial year where tenderers who had submitted a tender to Council were invited to change their tenders.

### **OVERSEAS TRAVEL**

The annual report for a financial year must contain information about any overseas travel made by a Councillor or a local government employee in an official capacity during the financial year.

Name	Destination	Dates	Purpose	Amount
Sam Doyle- Wiaczeck - Program Leader Economic Development	Hong Kong	24-28 July 2023	Shared Pathways to COP28 City Diplomacy Masterclass	\$3,164



### **BENEFICIAL ENTERPRISES**

Cairns Regional Council does not have any beneficial enterprises.

### SIGNIFICANT BUSINESS ACTIVITIES

Cairns Regional Council conducted the following significant business activities during the 2023/24 financial year:

- Cairns Water
- Cairns Resource Recovery

Council's water, wastewater and solid waste activities were considered significant business activities for the period and applied the competitive neutrality principle. There were no new significant business activities.

### CODE OF COMPETITIVE CONDUCT

Each financial year, Council is required to decide by resolution whether the code of competitive conduct is to apply to each of its business activities which is prescribed under a regulation (a prescribed business activity). Council may also voluntarily elect to apply the code of competitive conduct to business activities that are not prescribed business activities.

Council resolved not to apply the code of competitive conduct to the following prescribed business activities:

- Ticketlink
- Car Parking
- Cemeteries
- Botanical Gardens Visitor Centre
- Munro Martin Parklands
- Tanks Art Centre
- Cairns Performing Art Centre
- Barlow Park
- Swimming Pools
- Sugarworld Water Park
- Libraries
- The Court House



## CAIRNS REGIONAL COUNCIL Financial Statements

For the year ended 30 June 2024

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Management Certificate

Independent Auditor's Report (General Purpose Financial Statements)

**Current Year Financial Sustainability Statement** 

Independent Auditor's Report (Current Year Financial Sustainability Statement)

Unaudited Current Year and Long Term Financial Sustainability Report



# **Consolidated Statement of Comprehensive Income** For the year ended 30 June 2024

Income Recurrent revenue	<u>Note</u> 3(a) 3(b)	\$'000	\$'000
Recurrent revenue		040 457	
		040 457	
Rates, levies and charges		040 457	
	3(b)	316,157	297,995
Fees and charges		29,123	29,307
Other recurrent revenue	3(c)	22,359	22,755
Grants, subsidies, contributions and donations	4(a)	15,386	9,290
Total recurrent revenue		383,025	359,347
Capital revenue			
Grants, subsidies, contributions and donations	4(b)	68,577	55,564
Total revenue		451,602	414,911
Interest received		6,111	4,023
Total income	2(b)	457,713	418,934
Expenses			
Recurrent expenses			
Employee benefits	5	(123,189)	(116,331)
Materials and services	6	(162,873)	(140,927)
Finance costs		(4,320)	(4,960)
Depreciation and amortisation		(108,037)	(100,543)
Total recurrent expenses		(398,419)	(362,761)
Capital expenses			
Capital expenses	7	(21,519)	(16,855)
		(21,519)	(16,855)
Total expenses	2(b)	(419,938)	(379,616)
Net result	_	37,775	39,318
Other comprehensive income Items that will not be reclassified to net result			
Increase in asset revaluation surplus		231,223	362,601
Total other comprehensive income for the year		231,223	362,601
Total comprehensive income for the year	_	268,998	401,919



### **Consolidated Statement of Financial Position**

as at 30 June 2024

as at 30 June 2024		2024	2023
	Note	\$'000	\$'000 Restated*
Current assets			
Cash and cash equivalents	8	15,024	37,166
Trade and other receivables	9(a)	58,638	50,774
Inventories	_	4,969	3,984
Total current assets	-	78,631	91,924
Non-current assets			
Property, plant and equipment	10(b)	4,960,003	4,681,529
Intangible assets		2,954	3,375
Lease right of use assets		4,617	4,984
Total non-current assets	_	4,967,574	4,689,888
Total assets	_	5,046,205	4,781,812
Current liabilities			
Trade and other payables	11	63,728	50,813
Provisions	12	26,625	28,234
Borrowings	13	27,830	27,009
Contract liabilities	14	17,428	4,908
Lease liabilities		473	439
Total current liabilities	—	136,084	111,403
Non-current liabilities			
Provisions	12	13,676	13,752
Borrowings	13	101,396	129,392
Contract liabilities	14	1,598	2,430
Lease liabilities	_	4,380	4,762
Total non-current liabilities	_	121,050	150,336
Total liabilities		257,134	261,739
Net community assets	=	4,789,071	4,520,073
Community equity			
Asset revaluation surplus		1,999,509	1,768,286
Retained surplus		2,789,562	2,751,787
Total community equity	_	4,789,071	4,520,073

\* Comparative figures have been restated. Refer to Note 25 for further information.



### **Consolidated Statement of Cash Flows**

For the year ended 30 June 2024

	2024	2023
Note	\$'000	\$'000
Cash flows from operating activities		
Receipts		
General rates and utility charges	316,033	299,594
Rental and levies, fees and charges	26,605	27,562
Operating grants, subsidies and contributions	11,811	9,289
Interest received	6,111	4,023
Other revenue	23,478	22,618
Payments		
Payments to employees	(122,402)	(116,240)
Payments to suppliers	(158,240)	(145,975)
Interest expense	(2,238)	(3,089)
Net cash inflow from operating activities 19	101,158	97,782
Cash flows from investing activities		
Grants, subsidies, contributions and donations for capital acquisiti	ions:	
Capital contributions	13,302	10,522
Government subsidies and grants	20,624	12,956
Payments for property, plant and equipment	(130,303)	(100,144)
Payments for intangible assets	(680)	(552)
Proceeds from the sale of non-current assets	932	1,874
Net cash outflow from investing activities	(96,125)	(75,344)
Cash flows from financing activities		
Proceeds from working capital facility 20	-	14,710
Repayment of working capital facility 20	-	(14,710)
Repayment of borrowings 20	(27,175)	(26,612)
Net cash inflow/(outflow) from financing activities	(27,175)	(26,612)
Net increase in cash and cash equivalents held	(22,142)	(4,174)
Cash and cash equivalents at beginning of the financial year	37,166	41,340
Cash and cash equivalents at end of the financial year 8	15,024	37,166



# Consolidated Statement of Changes in Equity For the year ended 30 June 2024

	Asset revaluation surplus \$'000	Retained surplus \$'000	Total \$'000
Balance as at 1 July 2023	1,768,286	2,751,787	4,520,073
Net result Other comprehensive income for the year	-	37,775	37,775
Increase in asset revaluation surplus	231,223	-	231,223
Balance as at 30 June 2024 Balance as at 1 July 2022	1,999,509	2,789,562	4,789,071
Dalance as at 1 July 2022	1,400,000	2,030,040	4,101,701
Prior period adjustment*	-	16,423	16,423
	1,405,685	2,712,469	4,118,154
Net result Other comprehensive income for the year	-	39,318	39,318
Increase in asset revaluation surplus	362,601	-	362,601
Balance as at 30 June 2023	1,768,286	2,751,787	4,520,073

\* Comparative figures have been restated. Refer to Note 25 for further information.



### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 1 Information about these financial statements

#### 1.1 Basis of preparation

Cairns Regional Council is constituted under the Queensland *Local Government Act 2009* and is domiciled in Australia.

These general purpose financial statements are for the period 1 July 2023 to 30 June 2024 and have been prepared in compliance with the requirements of the *Local Government Act 2009* and the Local Government Regulation 2012.

These financial statements comply with Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board (AASB). Council is a not-for-profit entity for financial reporting purposes and these financial statements comply with Australian Accounting Standards and Interpretations as applicable to not-for-profit entities.

These financial statements have been prepared under the historical cost convention, except for financial assets and liabilities and certain classes of property and plant and equipment which are measured at fair value.

#### 1.2 Basis of consolidation

Council and its controlled entity together form the consolidated entity. The financial statements of controlled entities are included in the consolidated financial statements where material by size or nature, from the date when control commences until the date when control ceases.

Transactions between Council and the entity controlled by Council have been eliminated when preparing consolidated accounts. In addition, the accounting policies of the controlled entity have been adjusted on consolidation where necessary, to ensure the financial report of the consolidated entity is prepared using accounting policies that are consistent with those of Council. Information on the controlled entity that has been consolidated is included in Note 21.

#### 1.3 New and revised Accounting Standards

Council adopted all standards which became mandatorily effective for annual reporting periods beginning on 1 July 2023. None of the standards had a material impact on reported position, performance and cash flows.

The adoption of revisions to AASB 101 *Presentation of Financial Statements* resulted in disclosure of material accounting policy information only, rather than significant accounting policies. This means that accounting policy information is disclosed only if it relates to material transactions, other events or conditions and:

a) Council has changed accounting policy during the reporting period and this change resulted in a material change to the information in the financial statements.

b) Council chose (or was mandated to use) the accounting policy from one or more options permitted by Australian Accounting Standards.

c) the accounting policy was developed in accordance with AASB 108 Accounting Policies, Changes in Accounting Estimates and Errors in the absence of an Australian Accounting Standard that specifically applies.

d) the accounting policy relates to an area for which Council is required to make significant judgements or assumptions in applying an accounting policy, and Council discloses those judgements or assumptions in the financial statements.

e) the accounting required for them is complex and users of the entity's financial statements would otherwise not understand those material transactions, other events or conditions.

The AASB has issued Australian Accounting Standards and Interpretations which are not effective at 30 June 2024. These standards have not been adopted by Council and will be included in the financial statements on their effective date. Where the standard is expected to have a material impact for Council, then further information has been provided in this note.



#### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 1.4 Estimates and judgements

In the application of Council's accounting policies, management is required to make judgements, estimates and assumptions about carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates. The estimates and ongoing assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in future periods as relevant.

Judgements, estimates and assumptions that have a potential significant effect are outlined in the following financial statement notes:

- Revenue recognition Note 3 and Note 4
- Valuation and depreciation of property, plant and equipment Note 10
- Annual leave Note 12
- Developer contribution credits Note 12
- Long service leave Note 12
- Contingent liabilities Note 17
- · Financial instruments and financial risk management Note 23

#### 1.5 Rounding and comparatives

The financial statements are in Australian dollars and have been rounded to the nearest \$1,000 or, where that amount is \$500 or less, to zero, unless otherwise stated.

Comparative information is generally restated for reclassifications, errors and changes in accounting policies unless permitted otherwise by transition rules in a new Accounting Standard / Comparative information is prepared on the same basis as prior year.

#### 1.6 Taxation

Council is exempt from income tax, however, Council is subject to Fringe Benefits Tax and Goods and Services Tax (GST). The net amount of GST recoverable from the Australian Tax Office (ATO) or payable to the ATO is shown as an asset or liability respectively.

The significant business activities of Council (as noted in Note 24) pay an income tax equivalent to Council in accordance with the requirements of the *Local Government Act 2009*.

Where a significant business activity is subject to the National Tax Equivalents Regime, the income tax expense is calculated on the operating surplus adjusted for permanent differences between taxable and accounting income. These transactions are eliminated upon consolidation.

Council pays payroll tax to the Queensland Government on certain activities.



#### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 2 Analysis of Results by Function

#### (a) Components of Council functions

The activities relating to Council's components reported on in Note 2(b) are as follows :

#### **Finance and Business Services**

The Finance and Business Services directorate works across all areas of Council to ensure effective procurement, financial sustainability and technological capability of operations. The core functions include Procurement and Payables, Financial Accounting, Information Services, Management Accounting and Revenue & Business Support.

#### **People and Organisational Performance**

People and Organisational Performance ensures the workforce is engaged to deliver Council's vision of 'Shaping the Future'. It achieves this by recognising and building a contemporary workplace that priorities the wellness, health and safety of staff. Core functions include Organisational Performance, Human Resources, Wellness, Health & Safety and Marketing & Communications.

#### Planning, Growth and Sustainability

The Planning, Growth and Sustainability directorate is responsible for overseeing the planning and development process from end to end – long term strategic growth and environmental design, planning, assessment and regulation. The goal of the directorate is to protect and enhance the natural and built environment by planning, monitoring, applying and enforcing compliance with Local, State and Federal regulations and laws. The core functions include Growth & Sustainability, Development & Planning and Property Compliance.

#### **Economic Development and Advocacy**

The Economic Development and Advocacy directorate works to deliver a prosperous environment for business and industry, enabling growth and wealth creation for our residents by creating a strong, diversified and growing economy. This is achieved through creating diverse and secure employment opportunities, a foundation for new and existing businesses to grow and succeed, advocacy for priority issues and the attraction and retention of investment.

#### Lifestyle and Community

The Lifestyle and Community directorate manages a number of the region's public facilities; including the Botanical Gardens, Sugarworld, Munro Martin Parklands, Tanks Art Centre, museums & art galleries and the region's libraries. This directorate also services parks & gardens with barbeque & picnic facilities, sports grounds and playgrounds. The three core functions of the directorate include managing Creative Life, Community Life and Community Spaces.

#### **Cairns Infrastructure and Assets**

The Cairns Infrastructure and Assets directorate is responsible for Council's built environment portfolio, managing all stages of the community infrastructure program from planning and design through to construction, maintenance, and upgrades. The portfolio covers transport, stormwater, water and wastewater, resource recovery, buildings, facilities, plant fleet and marine assets, which are managed by two sub-directorates:

- **Engineering Services** - the core functions include Asset Services, Infrastructure Planning, Capital Delivery, Major Projects and Buildings, Fleet and Facilities.

- Service Delivery - the core functions include Utility Services, Works Construction and Maintenance, Resource Recovery, Water Laboratory and Plumbing and Trade Waste.



### Notes to the consolidated financial statements

For the year ended 30 June 2024

2 Analysis of results by function(b) Income, expenses and assets have been attributed to the following functions:

#### Year ended 30 June 2024

		Elimination of	Total	Gross progra	am expenses	Elimination of	Total	Net result	Net	Assets			
	Recu	Irring	Cap	oital	inter-function	income	Recurring	Capital	inter-function	expenses	from recurring	Result	
	Grants	Other	Grants	Other	transactions				transactions		operations		
	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Finance & Business Services	274	210,686	5,320	5,040	(68,875)	152,445	(49,494)	(52)	3,442	(46,104)	96,033	106,341	469,347
People & Organisational	372	37	-	-	-	409	(16,479)	-	41	(16,438)	(16,029)	(16,029)	2
Performance													
Planning, Growth & Sustainability	218	4,812	131	-	-	5,161	(11,807)	-	115	(11,692)	(6,662)	(6,531)	694
Economic Development &	-	-	-	-	-	-	(6,228)	-	-	(6,228)	(6,228)	(6,228)	2
Advocacy													
Lifestyle & Community	3,521	20,245	3,992	-	-	27,758	(94,305)	(1,660)	2,475	(93,490)	(68,064)	(65,732)	481,361
Cairns Infrastructure & Assets -	21	257	2,221	36,012	-	38,511	(51,563)	(8,377)	84	(59,856)	(51,201)	(21,345)	2,367,667
Engineering Services		11-111-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1											
Cairns Infrastructure & Assets -	10,980	217, <mark>65</mark> 4	3,675	12,186	(12,009)	232,486	(248,800)	(11,430)	74,727	(185,503)	42,552	46,983	1,717,841
Service Delivery													
Controlled entity net of eliminations	-	943	-	-	-	943	(627)	-	-	(627)	316	316	9,291
Total Council Continuing	15,386	454,634	15,339	53,238	(80,884)	457,713	(479,303)	(21,519)	80,884	(419,938)	(9,283)	37,775	5,046,205
Operations													

#### Year ended 30 June 2023

Functions Gross program income			Elimination of	Total	Gross progra	am expenses	Elimination of	Total	Net result	Net	Assets		
	Recu	ırring	Cap	oital	inter-function	income	Recurring	Capital	inter-function	expenses	from recurring	Result	
	Grants	Other	Grants	Other	transactions				transactions		operations		
	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Finance & Business Services	6,815	213,677	2,626	1,564	(82,113)	142,569	(47,667)	(2,008)	3,372	(46,303)	94,084	96,266	476,578
People & Organisational	760	41	-	-	-	801	(15,143)	-	47	(15,096)	(14,295)	(14,295)	2
Performance													
Planning, Growth & Sustainability	97	4,594	-	-	-	4,691	(11,700)	-	138	(11,562)	(6,871)	(6,871)	4,174
Economic Development &	-	1	-	-	-	1	(6,511)	-	-	(6,511)	(6,510)	(6,510)	2
Advocacy													
Lifestyle & Community	1,493	19,770	5,391	36	(480)	26,210	(88,634)	(5,509)	3,043	(91,100)	(64,808)	(64,890)	414,236
Cairns Infrastructure & Assets -	20	664	6,841	31,599	-	39,124	(49,858)	(3,637)	90	(53,405)	(49,084)	(14,281)	2,342,353
Engineering Services													
Cairns Infrastructure & Assets -	105	209,749	698	6,809	(12,683)	204,678	(237,943)	(5,701)	88,586	(155,058)	47,814	49,620	1,535,930
Service Delivery													
Controlled entity net of eliminations	-	860	-	-	-	860	(581)	-	-	(581)	279	279	8,537
Total Council Continuing	9,290	449,356	15,556	40,008	(95,276)	418,934	(458,037)	(16,855)	95,276	(379,616)	609	39,318	4,781,812
Operations													

\* Comparative figures have been restated. Refer to Note 25 for further information.



#### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 3 Revenue

#### (a) Rates, levies and charges

Rates, levies and utility charges are recognised as revenue at the beginning of the rating period to which they relate. Prepaid rates are recognised within trade and other payables on the Statement of Financial Position until the beginning of the rating period to which they relate. All rates and utility charges are recognised at a point in time in accordance with AASB 1058.

	2024 \$'000	2023 \$'000
General rates	138,702	129,961
Special rates	960	930
Water access	26,714	24,956
Water consumption	34,849	34,702
Sewerage access	87,590	81,885
Cleansing charges		30,611
Rates and utility charge revenue	321,586	303,045
Less: rebates	(5,429)	(5,050)
Net rates and utility charges	316,157	297,995

#### (b) Fees and charges

Revenue arising from fees and charges are recognised at the point in time when the performance obligation is completed and the customer receives the benefit of the goods or services being provided. There is no material obligation for Council in relation to refunds or returns. Revenue from infringements is recognised on issue of the infringement notice.

Building and property fees	5,298	5,574
Regulatory and parking fees	8,323	8,200
Infringement	4,708	4,213
Water and resource recovery fees	4,038	4,064
Other fees and charges	6,756	7,256
	29,123	29,307

#### (c) Other recurrent revenue

Revenue from contract and recoverable works generally comprises a recoupment of material costs together with an hourly charge for use of equipment and employees. This revenue and the associated costs are recognised by reference to the stage of completion of the contract activity based on costs incurred at the reporting date. Where consideration is received for the service in advance, it is held as a liability in revenue received in advance on the Statement of Financial Position and is recognised as revenue in the period when the service is performed. The contract work carried out is not subject to retentions.

Reimbursements revenue is recognised when the payment is probable and the amount of the payment can be determined, which is after the contract requirement has been delivered. Cost recovery income is recognised when received. Sundry and other recurrent revenue relates to sales of goods and delivery of services. Revenue is recognised at the point in time that either the customer obtains control of the goods (which is generally at delivery) or when the service is rendered.

All other recurrent revenue is recognised in accordance with AASB 15.

Contract and recoverable works	6,361	7,615
Reimbursements and cost recoveries	2,433	2,161
Sales	5,504	4,988
Sundry and other recurrent revenue	8,061	7,991
	22,359	22,755



#### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 4 Grants, subsidies, contributions and donations

#### (a) Recurrent grants, subsidies and contributions

Recurrent grants, subsidies and contributions do not have an enforceable performance obligation associated with them and therefore are recognised as revenue when received in accordance with AASB 1058.

	2024 \$'000	2023 \$'000
General purpose grants	15,365	9,023
Donations	21	267
	15,386	9,290

#### (b) Capital grants, subsidies and contributions

#### Capital Grants

All capital grant funding received under an enforceable contract to enable Council to acquire or construct a specified item of property, plant and equipment, which will be under Council's control on completion, is recognised as revenue as and when the obligation to construct or purchase is completed in accordance with AASB 1058. For construction projects, this is generally as the construction progresses in accordance with costs incurred, since this is deemed to be the most appropriate measure of the completeness of the construction project as there is no profit margin.

Where Council recognises capital grant revenue under AASB 1058 in advance of invoicing the grantor, a contract asset is recognised in trade and other receivables which represents the excess of costs incurred in relation to the construction of the asset over the amount that Council has invoiced the grantor. Where Council receives grant revenue upfront of construction of the asset, this revenue is held as a contract liability and is recognised as revenue over time as the asset is constructed.

#### **Donations and Contributions**

Contributions received from developers do not have an enforceable performance obligation associated with them and therefore the infrastructure charges are recognised as revenue when received in accordance with AASB 1058.

Where assets are donated or purchased for significantly below fair value, the revenue is recognised when the asset is acquired and controlled by Council.

Non-cash contributions with a value in excess of the recognition thresholds are recognised as revenue and as non-current assets. Non-cash contributions below the thresholds are recorded as revenue and expenses.

Timing of revenue recognition for grants, subsidies and contributions:

	2024		2023	
	Revenue recognised at a point in time \$'000	Revenue recognised over time \$'000	Revenue recognised at a point in time \$'000	Revenue recognised over time \$'000
Grants and subsidies	731	14,608	3,526	12,030
Contributions	13,777	-	18,263	_
Assets contributed by developers	39,461	-	21,745	-
	53,969	14,608	43,534	12,030



#### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 4 Grants, subsidies, contributions and donations (continued)

### (b) Capital grants, subsidies and contributions

Capital - grants, subsidies, contributions and donations are analysed as follows:

	Note	2024 \$'000	2023 \$'000
(i) Monetary revenue designated for capital funding purposes:			
Government subsidies and grants		15,339	15,556
Contributions		13,777	18,263
	_	29,116	33,819
(ii) Non-monetary revenue received:			
Developer assets contributed by developers at fair value		39,461	21,745
Total capital grants, subsidies, contributions and donations	_	68,577	55,564
Employee benefits			
Staff wages and salaries		96,851	90,985
Councillors' remuneration		1,249	1,241
Annual, sick and long service leave entitlements		18,230	17,597
Superannuation	18	12,696	11,938
		129,026	121,761
Other employee related expenses	_	2,684	2,888
		131,710	124,649
Less: Capitalised employee expenses		(8,521)	(8,318)
	_	123,189	116,331

Councillor remuneration represents salary and other allowances paid in respect of carrying out their duties.

	2024	2023
Total employees at the reporting date:	No. employees	No. employees
Elected members	10	10
Employees	1,224	1,217
Total full time equivalent employees	1,234	1,227

#### 6 Materials and services

5

	2024 \$'000	2023 \$'000
Agency and temporary employment services	10,743	8,457
Audit of the Annual Financial Statements by the Auditor-General*	214	210
Communication and IT	9,080	7,986
Donations paid and grants to community groups	6,681	6,935
Electricity	10,563	8,893
External services and hire	41,099	32,824
Garbage collection services	22,512	21,678
Other materials	17,406	16,286
Other services	10,320	10,783
Rental and lease expenses	854	950
Repairs and maintenance	33,401	25,925
	162,873	140,927

\* Total audit fees quoted by the Queensland Audit Office relating to the 2023/24 financial statements are \$214,275 (2023: \$209,500).



#### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 7 Capital expenses

Capital expenses comprise the loss on disposal and write off of capital assets. The gain or loss on disposal is recognised on the date the asset was taken out of service.

	2024 \$'000	2023 \$'000
Loss on disposal of capital assets	18,235	11,636
Loss on write-off of non-current assets	3,284	5,219
	21,519	16,855
Cash and cash equivalents		
Cash at bank	9,411	11,941
Cash on hand	19	12
Deposits and investments held with QTC	5,594	25,213
Balance per Statement of Cash Flows	15,024	37,166

Council is exposed to credit risk through its investments in the QTC Cash Fund and QTC Working Capital Facility. The QTC Cash Fund is an asset management portfolio investing in a wide range of high credit rated counterparties. Deposits with the QTC Cash Fund are capital guaranteed. Working Capital Facility deposits have a duration of one day and all investments are required to have a minimum credit rating of "A-", the likelihood of the counterparty not having capacity to meet its financial commitments is low.

Council's cash and cash equivalents are subject to a number of external restrictions that limit amounts available for discretionary or future use. At the reporting date this balance comprised of:

Unspent government grants and developer contributions	15,473	4,662
Waste Levy refund received in advance	2,711	3,447
	18,184	8,109

#### Trust funds held for outside parties

In accordance with the Local Government Act 2009 and Local Government Regulation 2012, a separate trust bank account and separate accounting records are maintained for funds held on behalf of outside parties. Funds held in the trust account include those funds from the sale of land for arrears in rates, deposits for the contracted sale of land, security deposits lodged to guarantee performance and unclaimed monies (e.g. wages). Council performs only a custodian role in respect of these monies and because the monies cannot be used for Council purposes, they are not considered revenue nor brought to account in the financial statements since Council has no control over the assets.

Monies collected or held on behalf of other entities yet to be paid out

to be paid out	52	76
Security deposits	6,802	7,634
	6,854	7,710
QTC working capital facility		

Used	-	-
Unused	120,000	60,000
Facility limit	120,000	60,000



#### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 9 Trade and other receivables

Trade receivables are recognised at the amounts due at the time of sale or service delivery i.e. the agreed purchase price or contract price. Settlement of these amounts is required within 30 days from invoice date.

Contract assets represent the excess of costs incurred in relation to the construction of an asset over the amounts that Council has invoiced the grantor.

Debts are regularly assessed for collectability and allowance is made, where appropriate, for impairment. All known bad debts were written-off at 30 June. If an amount is recovered in a subsequent period it is recognised as revenue. Because Council is empowered under the provisions of the *Local Government Act 2009* to sell an owner's property to recover outstanding rate debts, Council does not impair any rate receivables unless the arrears are deemed to be greater than the proceeds Council would receive from the sale of the property.

Interest is charged on outstanding rates at a rate of 11.64% per annum (2023: 8.17%), unless waived under Council's Financial Hardship policy. No interest is charged on other debtors. There is no concentration of credit risk for rates and utility charges, fees and other debtors received.

	Note	2024 \$'000	2023 \$'000
(a) Receivables (financial instruments)			
Rateable revenue and utility charges		21,165	20,224
Water charges		3,657	3,064
Fees and charges		4,980	7,178
Grants receivable		145	145
Other debtors		3,576	3,229
Less: loss allowance	9(b)	(1,707)	(2,085)
		31,816	31,755
Receivables (non-financial instruments)			
Other accrued revenue		10,066	7,780
Contract assets		10,823	3,939
GST receivable		2,312	2,722
Prepayments		3,621	4,578
		26,822	19,019
Total current receivables	_	58,638	50,774
(b) Loss allowance		2 0 9 5	1 666
Opening balance at 1 July		2,085	1,666
Receivables written off in period		(1,052)	(257) 676
Impairments recognised Closing balance at 30 June	9(a) —	<u> </u>	2,085
	3(a)	1,707	2,000



#### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 10 Property, plant and equipment

#### (a) i) Recognition

Each class of property, plant and equipment is stated at cost or fair value less, where applicable, any accumulated depreciation and accumulated impairment loss. Items of plant and equipment have an asset capitalisation threshold of \$5,000. All other assets have an asset capitalisation threshold of \$10,000 except for land, network assets and complex assets which all have a capitalisation threshold of \$1.

Network assets are an aggregate of interrelated assets that perform a specific service which, individually are likely to be below the capitalisation threshold levels, but collectively are above the capitalisation threshold for their class. Networked assets include computer network assets, leasehold and land improvements.

Land under roads and reserve land which fall under the *Land Act 1994* or the *Land Title Act 1994* is controlled by the Queensland Government pursuant to the relevant legislation. This land is not recognised in these financial statements.

#### ii) Measurement

Property, plant and equipment assets are initially recorded at cost. Subsequently, each class of property, plant and equipment is stated at fair value less, where applicable, any accumulated depreciation and accumulated impairment loss.

#### iii) Depreciation

Land, work in progress, road formation & embankments and formation work associated with the construction of dams, retention basins, unlined open drains, reservoirs and pump stations are not depreciated.

Depreciation, where applicable, is calculated on a straight-line basis. Management believe that the straight-line basis appropriately reflects the pattern of consumption of all Council assets.

Management reviews its estimate of the useful lives of depreciable assets at each reporting date, based on the expected utility of the assets. Uncertainties in these estimates relate to technical or physical obsolescence that may change the utility of infrastructure assets.



## Notes to the consolidated financial statements For the year ended 30 June 2024

 10
 Property, plant and equipment (continued)

 (b)
 Movements in property, plant and equipment 2024

Asset class	Land and site improvements	Buildings, other structures and other assets	Plant, equipment and other assets	Transport assets	Water	Sewerage	Drainage	Solid waste disposal	Work in progress	Total
Basis of measurement	Fair Value	Fair Value	Cost	Fair Value	Fair Value	Fair Value	Fair Value	Fair Value	Cost	
Fair Value Category	Levels 2 & 3	Levels 2 & 3		Level 3	Level 3	Level 3	Level 3	Level 3		
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Asset Values										
Opening gross value as at 1 July 2023	438,621	527,868	154,019	2,116,537	1,362,038	1,229,184	818,277	44,225	105,072	6,795,842
Additions at cost		-	-	-	-	-	-	-	137,185	137,185
Contributed assets at valuation	5,040	-	-	11,779	5,148	6,733	10,904	-	-	39,604
Internal transfers from work in progress	1,807	10,955	7,042	20,563	23,501	26,967	5,738	904	(97,477)	-
Disposals	-	-	(3,367)	-	-	-	-	-	-	(3,367)
Write-offs	(6)	(1,749)	(2,679)	(10,436)	(4,824)	(12,794)	(786)	(227)	) (3,261)	(36,762)
Revaluation adjustment to the asset revaluation surplus	9,178	59,656	-	(32,758)	52,059	82,114	37,962	2,033	-	210,244
Internal transfers between asset classes	445	257	(312)	(98)	(82)	(371)	24	-	-	(137)
Closing gross value as at 30 June 2024	455,085	596,987	154,703	2,105,587	1,437,840	1,331,833	872,119	46,935	141,519	7,142,609
Accumulated depreciation and impairme	ent 22,172	128.444	94.017	490.446	726.201	467.527	175,907	9,599	T _ T	2.114.313
Depreciation provided in period	1,937	9,648	10,123	29,418	20,119	24,978	8,890	1,704		106,817
Depreciation on disposals	-	-	(2,418)	-	-	-	-	-	-	(2,418)
Depreciation on write-offs	(58)	(387)	(2,547)	(3,876)	(3,588)	(4,354)	(250)	(52)	′	(15,112)
Revaluation adjustment to the asset	1,811	15,887	50	(73,744)	28,548	(2,591)	8,538	522	-	(20,979)
Internal transfers to other asset classes	127	318	(304)	(16)	5	(147)	2			(15)
Closing accumulated depreciation	25,989	153,910	98,921	442,228	771,285	485,413	193,087	11,773	-	2,182,606
Net value at 30 June 2024	429,096	443.077	55,782	1.663.359	666.555	846.420	679.032	35.162	141.519	4.960.003
	420,090	440,077	55,702	1,005,559	000,333	040,420	019,032	55,102	141,513	4,300,003
Residual value			8,124							
Rarge of estimated useful life in years	10-100	15-150	3-50	15-100	10-150	9-100	10-150	20-100		
Additions comprise:										
Renewals	-	-	-	-	-	-	-	-	58,261	58,261
New assets	-	-	-	-	-	-	-	-	66,162	66,162
Non-infrastructure additions	-	-	-	-	-	-	-	-	12,762	12,762
Total additions									137,185	137.185



## Notes to the consolidated financial statements For the year ended 30 June 2024

#### 10 Property, plant and equipment (continued)

## (b) Movements in property, plant and equipment 2023

2023										
Asset class	Land and site improvements	Buildings, other structures and	Plant, equipment and other assets	Transport assets	Water	Sewerage	Drainage	Solid waste disposal	Work in progress	Total
Basis of measurement	Fair Value	other assets Fair Value	Cost	Fair Value	Cost					
Fair Value Category	Levels 2 & 3 \$'000	Levels 2 & 3 \$'000	\$'000	Level 3 \$'000	\$'000	\$'000				
Asset values		<b>\$ 500</b>	<i>\</i>	<b>\$ 000</b>	<i>\(\)</i>	<b>\$ 000</b>	<b>\$ 500</b>	<b>\$ 000</b>	<i>\</i>	<i>\</i>
Opening gross value as at 1 July 2022*	381,443	480,507	148,598	1,937,927	1,263,716	1,123,358	745,845	36,623	125,354	6,243,371
Additions at cost	-	-	-	-	-	-	-	-	103,009	103,009
Contributed assets at valuation	1,564	_	-	7,085	3,259	3,462	6,374	-	-	21,744
Internal transfers from work inprogress	2,042	10,888	11,326	28,747	20,080	31,846	7,390	4,054	(116,373)	,
Disposals	(168)	-	(3,326)	-	-	-	-	-	-	(3,494)
Write-offs	477	(8,150)	(1,608)	(7,043)	(7,471)	(2,842)	(894)	(143	) (6,917)	(34,591)
Revaluation adjustment to the asset	55,545	43,447	-	148,273	82,334	73,459	59,309	3,427	-	465,794
revaluation surplus	00,010	,			02,001	10,100	00,000	0,121		100,101
Internal transfers to other asset classes	(2.282)	1,176	(971)	1.548	120	(99)	253	264	-	9
Closing gross value as at 30 June 2023	438,621	527,868	154,019	2,116,537	1,362,038	1,229,184	818,277	44,225	105,072	6,795,842
			· · · · · · · · · · · · · · · · · · ·							
Accumulated depreciation and impairm	ent									
Opening balance as at 1 July 2022	27,717	131,216	86,025	434,938	667,925	417,756	155,363	9,935		1,930,875
Depreciation provided in period	2,361	9,188	11,696	26,778	17,948	21,978	7,932	1,742	-	99,623
Depreciation on disposals	-	-	(2,450)	-	-	-	-	-	-	(2,450)
Depreciation on write-offs	-	(4,815)		(5,338)	(4,290)	(805)	(251)	(76		(16,936)
Revaluation adjustment to the asset	(7,766)	(7,415)	-	34,462	44,613	28,607	12,847	(2,155	) -	103,193
revaluation surplus										
Internal transfers to other asset classes	(140)	270	107	(394)	5	(9)	16	153		8
Closing accumulated depreciation	22,172	128,444	94,017	490,446	726,201	467,527	175,907	9,599	-	2,114,313
Net value at 30 June 2023	416.449	399.424	60.002	1.626.091	635,837	761.657	642,370	34.626	105.072	4.681.529
Net value at 50 Julie 2025	4 10,449	399,424	00,002	1,020,091	035,637	701,057	042,370	34,020	105,072	4,001,529
Residual value			8,253							
Range of estimated useful life in years	10-100	15-150	3-50	15-100	10-150	9-100	10-150	20-100		
Additions comprise:									59.096	59.096
Renewals New assets		-	-		-	-		-	39,096	<u>59,096</u> 39,502
New assets Non-infrastructure additions	-		-		-	-			4.411	4,411
		-	-	-	-	-	- 1	-	4,411	4,411
Total additions	-	-	-	-	-	-	-	-	103,009	103,009

\* Comparative figures have been restated. Refer to Note 25 for further information.



#### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 10 Property, plant and equipment (continued)

#### (c) Valuation

#### (i) Valuation processes

Council considers the carrying amount of its property, plant and equipment on an annual basis compared to fair value and makes adjustment where these are materially different. At least every 5 years, Council performs a full comprehensive revaluation performed by a combination of independent, professionally qualified valuers and experienced Council Officers.

In the intervening years, Council undertakes:

- A management valuation using internal engineers and asset managers to assess the condition and cost assumptions associated with all infrastructure assets and an appropriate cost index for the region.

- A "desktop" valuation for the land and site improvements and buildings, other structures and other assets classes which involves management providing updated information to the valuer regarding changes in assumptions such as useful life, residual value and condition rating. The valuer then determines suitable indices which are applied to each of these asset classes.

On revaluation, accumulated depreciation is restated proportionately with the change in the carrying amount of the asset and any change in the estimate of remaining useful life.

Fair values are classified into three levels as follows:

- Level 1 Fair value based on quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2 Fair value based on inputs that are directly or indirectly observable, such as prices for similar assets, for the asset or liability.
- Level 3 Fair value based on unobservable inputs for the asset and liability.

Council's policy is to recognise transfers in and out of the fair value hierarchy at the end of the reporting period. There were no transfers between levels of the hierarchy during the year.



Notes to the consolidated financial statements

For the year ended 30 June 2024

10 Property, plant and equipment (continued)

(c) Valuation

(ii) Valuation techniques used to derive fair values

Asset Class and Fair Value Level	Valuation Approach	Last Comprehensive Valuation Date	Valuer	Index Applied	Index Amount	Key Assumptions and Estimates
Land and Site Improvements (level 2)	Market Value	30 June 2023	APV Valuers and Asset Management	Index determined by APV Valuers and Asset Management	1.00%	<ul> <li>Current zoning of land</li> <li>Sale prices per square metre (database of recent sales) of comparable properties, adjusted for differences in key attributes such as property size)</li> </ul>
Land and Site Improvements (level 3)	Current Replacement Cost	30 June 2023	APV Valuers and Asset Management	Index determined by APV Valuers and Asset Management	1.00%	<ul> <li>Current replacement cost for a modern equivalent asset with a similar service potential</li> <li>Standardised unit rates for construction as at the date of last revaluation (based on industry standard cost guides, valuer database and project costs from recently completed projects)</li> </ul>
Buildings (level 2)	Market Value	30 June 2023	APV Valuers and Asset Management	Index determined by APV Valuers and Asset Management	11.80%	<ul> <li>Sale prices per square metre (database of recent sales of comparable properties, adjusted for differences in key attributes such as condition)</li> </ul>
Buildings and Other Structures (level 3)	Current Replacement Cost	30 June 2023	APV Valuers and Asset Management	Index determined by APV Valuers and Asset Management	11.80%	<ul> <li>Current replacement cost for a modern equivalent asset with a similar service potential</li> <li>Standardised unit rates for construction as at the date of last revaluation (based on industry standard cost guides, valuer database and project costs from recently completed buildings)</li> </ul>
Buildings and Other Structures - Other assets (level 3)	Current Replacement Cost	30 June 2024	Ross Searle	Comprehensively Revalued	Not applicable	<ul> <li>Sales price per artwork based on prices paid for comparable works, market conditions and exchange rates (where applicable)</li> </ul>
Transport Assets - Roads (including kerb and channel, medians and roundabouts) (level 3)	Current Replacement Cost	30 June 2024	Council and Stantec Australia Pty Ltd	Comprehensively Revalued	Not applicable	<ul> <li>Current replacement cost for a modern equivalent asset, on a greenfield site, with a similar service potential (including components that may not need to be replaced such as earthworks)</li> <li>Standardised unit rates for construction as at the date of last revaluation (based on industry standard cost guides, valuer database, current contract data and costs from recently completed projects) indexed for subsequent changes in construction costs. Applicable rates are determined by asset usage, material and length</li> <li>Componentisation of costs for complex assets. It is assumed that design and construction is to the same standard across each component</li> </ul>
Transport Assets - Bridges and Footpaths (level 3)	Current Replacement Cost	30 June 2021	Council and APV Valuers and Asset Management	Index determined by Council	4.63%	<ul> <li>Road hierarchy and soil factors taking into account current condition. These are assumed to be consistent across each component</li> <li>Remaining life of assets including existing conditions. These limitations are not incorporated into standardised unit rates. The conditions of assets not inspected are extrapolated based upon the condition data collected on inspected assets</li> </ul>



Notes to the consolidated financial statements

For the year ended 30 June 2024

10 Property, plant and equipment (continued)

(c) Valuation

(ii) Valuation techniques used to derive fair values

Asset Class and Fair Value Level	Valuation Approach	Last Comprehensive Valuation Date	Valuer	Index Applied	Index Amount	Key Assumptions and Estimates
Water Assets - Above Ground (level 3)	Current Replacement Cost	30 June 2021	Stantec Australia Pty Ltd	Index determined by Council	3.85%	<ul> <li>Current replacement cost for a modern equivalent asset, on a greenfield site, with a similar service potential (including components that may not need to be replaced such as earthworks)</li> <li>Standardised unit rates for construction as at the date of last revaluation (based on</li> </ul>
Water Assets - Mains (level 3)	Current Replacement Cost	30 June 2020	Stantec Australia Pty Ltd	Index determined by Council	3.85%	industry standard cost guides, valuer database, current contract data and costs from recently completed projects) indexed for subsequent changes in construction costs. Applicable rates are determined by asset usage, material, depth, length and size
Sewerage Assets - Above Ground (level 3)	Current Replacement Cost	30 June 2024	Stantec Australia Pty Ltd	Comprehensively Revalued	Not applicable	<ul> <li>Componentisation of costs for complex assets. It is assumed that design and construction is to the same standard across each component</li> <li>Development, soil and depth factors taking into account current condition. These are assumed to be consistent across each component</li> </ul>
Sewerage Assets - Mains (level 3)	Current Replacement Cost	30 June 2020	Stantec Australia Pty Ltd	Index determined by Council	3.85%	- Remaining lives and physical obsolescence, particularly for underground infrastructure not easily inspected. These limitations are not incorporated into standardised unit rates. The conditions of assets not inspected are extrapolated based upon the condition data
Drainage (level 3)	Current Replacement Cost	30 June 2022	Council and Stantec Australia Pty Ltd	Index determined by Council	4.63%	collected on inspected assets
Solid Waste Disposal (level 3)	Current Replacement Cost	30 June 2023	Stantec Australia Pty Ltd	Index determined by Council	4.63%	<ul> <li>Current replacement cost for a modern equivalent asset with a similar service potential</li> <li>Standardised unit rates for construction as at the date of last revaluation (based on industry standard cost guides, valuer database, current contract data and costs from recently completed projects) indexed for subsequent changes in construction costs</li> <li>Componentisation of costs for complex assets. It is assumed that design and construction is to the same standard across each component</li> </ul>



#### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 11 Trade and other payables

Creditors are recognised when goods or services are received, at the amount owed. Amounts owing are unsecured and are generally settled on 30 day terms.

2024 \$'000	2023 \$'000
15,850	14,763
21,965	10,661
5,249	5,847
18,489	17,335
1,703	1,735
472	472
63,728	50,813
	\$`000 15,850 21,965 5,249 18,489 1,703 472

#### 12 Provisions

#### Long service leave

The provision for long service leave represents the present value of the estimated future cash outflows to be made in respect of services provided by employees up to the reporting date. The liability is calculated using current pay rates and projected future increases in those rates and includes related employee oncosts. The estimates are adjusted for the probability of the employee remaining in Council's employment or other associated employment which would result in Council being required to meet the liability. Adjustments are then made to allow for the proportion of the benefit earned to date, and the result is discounted to present value. The provision is discounted using the Commonwealth Bond yield rates.

#### **Developer contribution credits**

A provision is made for the cost of trunk infrastructure assets constructed by developers on behalf of Council. The provision is raised when construction works are sufficiently progressed that the value and timing of payment can be reliably measured. Corresponding assets are also recognised within work in progress at this time. Where the value of the trunk infrastructure assets cannot be reliably measured, a contingent liability and corresponding contingent asset are disclosed.

The provision is classified as current where payment is expected to be settled within 12 months and is classified as non-current where payment is not expected to be settled within 12 months. Where payment for the trunk infrastructure assets is not expected to be settled within 12 months, the value of the payment is discounted to present value.

Current		
Annual leave	13,416	13,262
Developer contribution credits	11,280	13,015
Long service leave	1,929	1,957
	26,625	28,234
Non-current		
Long service leave	13,676	13,752
-	13,676	13,752
Details of movements in non-employee benefit provisions: Developer contribution credits		
Developer contribution credits		
Balance at the beginning of the financial year	13,015	11,791
Developer contribution credits arising	5,180	7,625
Developer contribution credits paid	(3,184)	(2,680)
Developer contribution credits offset against contributions payable to Council	(3,731)	(3,721)
Balance at end of financial year	11,280	13,015



### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 13 Borrowings

Where borrowing costs can be attributed to a specific capital project, the costs are capitalised as part of the qualifying asset during construction. Otherwise, borrowing costs are expensed as finance costs when they are incurred. Expected final repayment dates vary from 15 April 2024 to 15 April 2032.

Council adopts an annual debt policy that sets out Council's planned borrowings for the next nine years. Council's current policy is to only borrow for capital projects and for a term no longer than the expected life of the asset. Council also aims to comply with the Queensland Treasury Corporation's (QTC) borrowing guidelines and ensure that sustainability indicators remain within acceptable levels at all times.

A reconciliation of liabilities arising from finance activities can be found at note 20.

#### Working capital facility

A working capital facility (WCF) of \$120,000,000 has been established with QTC. As at 30 June 2024 there were no working capital drawdowns.

Details of borrowings at the reporting date are:	2024 \$'000	2023 \$'000
Current		
Loans - QTC	27,549	26,728
Loans - other	281	281
	27,830	27,009
Non-Current		
Loans - QTC	100,834	128,548
Loans - other	563	844
	101,396	129,392

The QTC loan market value at the reporting date was \$120,064,942. This represents the value of the debt if Council repaid it at this date. As it is the intention of Council to hold the debt for its term, no provision is required to be made in these accounts. Refer to Note 23 for further information on market value.

Loans - other: This is an interest free loan over 9 years obtained from Economic Development Queensland as part of the Priority Development Infrastructure Co-Investment Program. The funds were used to construct trunk sewerage infrastructure at Mount Peter and are unsecured. The funds were received in September 2018 with repayment to be made in 8 equal instalments over the loan period. There are 3 instalments remaining to be paid. The loan has been measured at amortised cost and not fair value. The benefit of the interest free terms has not been brought into account in these financial statements due to materiality.

No assets have been pledged as security by Council for any liabilities, however all loans are guaranteed by the Queensland Government. There have been no defaults or breaches of the loan agreements during the 2024 or 2023 financial years.



### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 14 Contract liabilities

Revenue received in advance represents consideration received in advance of the service being performed or in the case of capital grants and subsidies, in advance of the asset being constructed. It is recognised as revenue in the period when the service is performed or the asset is constructed.

2024 \$'000	2023 \$'000
15,997	3,828
318	63
1,113	1,017
17,428	4,908
1,598	2,430
1,598	2,430
	\$'000 15,997 318 1,113 17,428 1,598

Revenue recognised that was included in the contract liability balance at the beginning of the year:

Funds to construct Council controlled assets	3,828	3,885
Non-capital performance obligations	1,080	1,366
	4,908	5,251

### Satisfaction of contract liabilities

The contract liabilities in relation to capital grants relate to funding received prior to the work being performed since revenue is recognised as Council constructs the assets. Council expects to recognise the contract liability as income in the next two years.

### 15 Commitments for expenditure

#### (a) Contractual commitments

Contractual commitments at the reporting date but not recognised in the financial statements are:

#### **Contract for Regional Waste Management Facility:**

Not later than 1 year	14,700	14,258
Later than 1 year but not later than 5 years	16,998	30,381
	31,698	44,639
Contract for Refuse Disposal:		
Not later than 1 year	11,400	11,770
Later than 1 year but not later than 5 years	12,906	23,160
	24,306	34,930
Contract for Other commitments:		
Not later than 1 year	28,503	28,238
Later than 1 year but not later than 5 years	21,923	32,822
Later than 5 years	4,703	5,639
	55,129	66,700



### Notes to the consolidated financial statements

For the year ended 30 June 2024

### 15 Commitments for expenditure (continued)

#### (b) Capital commitments

Commitment for the construction of capital assets contracted for at the reporting date but not recognised as liabilities are as follows:

	2024 \$'000	2023 \$'000
Capital assets	381,017	39,952
	381,017	39,952
Not later than 1 year	221,379	33,413
Later than 1 year but not later than 5 years	159,638	6,539
	381,017	39,952

### 16 Events after the reporting date

There has not been any event that occurred after the end of the reporting period that has significantly affected, or may significantly affect, the current or future financial results of Council.

### 17 Contingent liabilities

### (a) Contingent liabilities

Details and estimates of maximum amounts of contingent liabilities are as follows:

Various claims are pending against Council. In the opinion of Council's solicitor the potential loss on all claims as at 30 June 2024 should not exceed:

425 155

Additional claims may exist, however, these have not been quantified to date.

Cairns Regional Council is a member of the Queensland local government workers compensation selfinsurance scheme, Local Government Workcare. Under this scheme Council has provided an indemnity towards a bank guarantee to cover bad debts which may remain should the self insurance licence be cancelled and there were insufficient funds available to cover outstanding liabilities. Only the Queensland Government's workers compensation authority may call on any part of the guarantee should the above circumstances arise. Council's maximum exposure to the bank guarantee is:

4,763 4,121

Cairns Regional Council is a member of the Local Government Mutual liability self-insurance pool, LGM Queensland. In the event of the pool being wound up or it is unable to meet its debts as they fall due, the trust deed and rules provide that any accumulated deficit will be met by the individual pool members in the same proportion as their contribution is to the total pool contributions in respect to any year that a deficit arises. As at 30 June 2024, the financial statements of Local Government Mutual Queensland reported an accumulated surplus and it is not anticipated any liability will arise. As at 30 June 2023 the financial statements of Local Government' equity balance of \$71,860,112 (2022: \$69,455,872).

#### (b) Loan and bank guarantees

Loans and bank guarantees to community organisations

938 1,180



### Notes to the consolidated financial statements

For the year ended 30 June 2024

#### 18 Superannuation

Cairns Regional Council contributes to the LGIAsuper Regional Defined Benefits Fund (the scheme), at the rate of 12% for each permanent employee who is a defined benefit member. This rate is set in accordance with the LGIAsuper trust deed and may be varied on the advice of an actuary. The Regional Defined Benefits Fund is a complying superannuation scheme for the purpose of the Commonwealth Superannuation Industry (Supervision) legislation and is also governed by the *Local Government Act 2009*. The scheme is managed by the LGIAsuper trustee as trustee for LGIAsuper trading as Brighter Super.

The scheme is a pooled defined benefit plan and it is not in accordance with the deed to allocate obligations, plan assets and costs at council level.

Any amount by which the scheme is over or under funded may affect future contribution rate obligations, but has not been recognised as an asset or liability of Council.

Council may be liable to the scheme for a portion of another local governments' obligations should that local government be unable to meet them, However the risk of this occurring is extremely low and in accordance with the LGIAsuper trust deed changes to Council's obligations will only be made on the advice of an actuary.

The last completed actuarial assessment of the scheme as required under *Superannuation Prudential Standard 160* was undertaken as at 1 July 2021. The actuary indicated that "At the valuation date of 1 July 2021, the net assets of the scheme exceeded the vested benefits and the scheme was in a satisfactory financial position as at the valuation date". The measure of vested benefits represents the value of benefit entitlements should all participating employees voluntarily exit the scheme. Council is not aware of anything that has happened since that time that indicates the assets of the scheme are not sufficient to meet the vested benefits, as at the reporting date.

No changes have been made to prescribed employer contributions which remain at 12% of employee salary or wages and there are no known requirements to change the rate of contributions.

The next triennial actuarial review is not due until 1 July 2024.

The most significant risks that may result in LGIAsuper increasing the contribution rate, on the advice of the actuary, are:

- Investment risk: The risk that the scheme's investment returns will be lower than assumed and additional contributions are needed to fund the shortfall.

- Salary growth risk: The risk that wages or salaries will rise more rapidly than assumed, increasing vested benefits to be funded.

	Note	2024 \$'000	2023 \$'000
Superannuation contributions made to the Regional Defined Benefits Fund		292	310
Other superannuation contributions for employees		12,262	11,490
Other superannuation contributions for the benefit of elected members		142	138
Total superannuation contributions paid by Council:	5	12,696	11,938



### Notes to the consolidated financial statements

For the year ended 30 June 2024

### 19 Reconciliation of net result attributable to Council to net cash inflow from operating activities

	2024 \$'000	2023 \$'000
Net result attributable to Council	37,775	39,318
Non-cash operating items:		
Depreciation and amortisation	108,037	100,543
	108,037	100,543
Investing and development activities (non-cash):		
Capital grants, subsidies and contributions	(68,577)	(55,564)
Capital expenses	21,519	16,855
	(47,058)	(38,709)
Changes in operating assets and liabilities:		
(Increase)/decrease in receivables	(4,235)	(878)
(Increase)/decrease in inventories	(985)	(1,440)
Increase/(decrease) in payables	8,055	166
Increase/(decrease) in provisions	50	(599)
Increase/(decrease) in revenue received in advance	(481)	(619)
	2,404	(3,370)
Net cash inflow from operating activities	101,158	97,782
20 Reconciliation of liabilities arising from finance activities		
Short and Long Term Borrowings		
As at 1 July 2023	156,401	183,013
Cash repayments of borrowings	(27,175)	(26,612)
Cash proceeds from working capital facility	-	14,710
Cash repayments of working capital facility	<u> </u>	(14,710)
As at 30 June 2024	129,226	156,401

### 21 Transactions with Related Parties

# (a) Controlled Entities

The controlled entity of Council is Cairns Art Gallery Limited (the Gallery). Council has consolidated a 100% interest in the Gallery into these financial statements by virtue of its controlling interest. Under the constitution of the Gallery, control is able to be exercised by Council by determining the composition of the Board.

During the year, Council provided funding to the Gallery with a total value of \$1,307,000 (2023: \$1,307,091) under a two year funding agreement effective 1 July 2023 to 30 June 2025. These transactions are eliminated on consolidation. In addition, the premises occupied by the Gallery are provided to them by Council for a nominal annual amount and electricity costs of \$309,915 were paid by Council on behalf of the Gallery.

The Local Government Superannuation Scheme is also a related entity of Council. Details including contributions made during the year are disclosed in Note 18.



### Notes to the consolidated financial statements

For the year ended 30 June 2024

### 21 Transactions with Related Parties (continued)

### (b) Transactions with key management personnel (KMP)

KMP include the Mayor, Councillors, Council's Chief Executive Officer and executive management. It also includes the KMP of Council's controlled entity. The compensation paid to KMP comprises:

	2024 \$'000	2023 \$'000
Short-term employee benefits	3,661	3,881
Post-term benefits	349	387
Long-term benefits	37	53
Termination benefits	212	-
Total	4,259	4,321

Additional remuneration disclosures are provided in the annual report.

### (c) Transactions with other related parties

Other related parties include the close family members of KMP and any entities controlled or jointly controlled by KMP or their close family members. Close family members include a spouse, child and dependent of a KMP or their spouse. Details of transactions between Council and other related parties are disclosed below:

Employee expenses for close family members of KMP	744	770
Professional services	19	4
Purchase of assets	12	
	775	774

Close family members of KMP were employed through an arm's length process in accordance with Council's recruitment policies. They are paid in accordance with the relevant award for the job they perform. The above figure includes all remuneration received by close family members of KMP.

During the year, an entity controlled by a KMP provided professional services to Council. All transactions occurred through an arm's length process under normal terms and conditions. There were no other material transactions with other related parties during the year. All transactions with other related parties occurred at arm's length and under Council's normal terms and conditions.

#### (d) Outstanding balances

There were no material balances outstanding at the end of the reporting period in relation to transactions with related parties. No expense has been recognised in the current year or prior year for bad or doubtful debts in respect of amounts owed by related parties.

#### (e) Loans and guarantees to/from related parties

Council does not make loans to or receive loans from related parties. No guarantees have been provided.

#### (f) Commitments to/from other related parties

Council has no outstanding commitments to/from other related parties.

### (g) Transactions with related parties that have not been disclosed

Most of the entities and people that are related parties of Council live and operate within the Cairns Region. Therefore, on a regular basis ordinary citizen transactions occur between Council and its related parties. Some examples include:

- Payment of rates, fees and charges
- Dog registration
- Use of Council facilities such as swimming pools and car parking

Council has not included these types of transactions in its disclosure, where they are made on the same terms and conditions available to the general public.



### Notes to the consolidated financial statements

For the year ended 30 June 2024

### 22 Parent Entity

The following information relates to the parent entity, Cairns Regional Council. The information presented has been prepared using accounting policies that are consistent with those presented in Note 1.

2024         2023           \$'000         \$'000           Current assets         76,952         90,487           Non-current assets         4,959,966         4,682,789           Total assets         5,036,918         4,773,276           Current liabilities         135,872         111,443           Non-current liabilities         120,739         149,704           Total liabilities         256,611         261,147           Asset revaluation surplus         1,996,175         1,765,460           Retained surplus         2,784,132         2,746,669           Total equity         4,780,307         4,512,129           Net result         37,457         39,038           Other comprehensive income         230,715         362,601           Total comprehensive income for the year         268,172         401,639		Parent		
Current assets         76,952         90,487           Non-current assets         4,959,966         4,682,789           Total assets         5,036,918         4,773,276           Current liabilities         135,872         111,443           Non-current liabilities         120,739         149,704           Total liabilities         256,611         261,147           Asset revaluation surplus         1,996,175         1,765,460           Retained surplus         2,784,132         2,746,669           Total equity         37,457         39,038           Net result         37,457         39,038           Other comprehensive income         230,715         362,601		2024 2023		
Non-current assets         4,959,966         4,682,789           Total assets         5,036,918         4,773,276           Current liabilities         135,872         111,443           Non-current liabilities         120,739         149,704           Total liabilities         256,611         261,147           Asset revaluation surplus         1,996,175         1,765,460           Retained surplus         2,784,132         2,746,669           Total equity         37,457         39,038           Net result         37,457         39,038           Other comprehensive income         230,715         362,601		\$'000	\$'000	
Total assets         5,036,918         4,773,276           Current liabilities         135,872         111,443           Non-current liabilities         120,739         149,704           Total liabilities         256,611         261,147           Asset revaluation surplus         1,996,175         1,765,460           Retained surplus         2,784,132         2,746,669           Total equity         4,780,307         4,512,129           Net result         37,457         39,038           Other comprehensive income         230,715         362,601	Current assets	76,952	90,487	
Current liabilities       135,872       111,443         Non-current liabilities       120,739       149,704         Total liabilities       256,611       261,147         Asset revaluation surplus       1,996,175       1,765,460         Retained surplus       2,784,132       2,746,669         Total equity       4,780,307       4,512,129         Net result       37,457       39,038         Other comprehensive income       230,715       362,601	Non-current assets	4,959,966	4,682,789	
Non-current liabilities         120,739         149,704           Total liabilities         256,611         261,147           Asset revaluation surplus         1,996,175         1,765,460           Retained surplus         2,784,132         2,746,669           Total equity         4,512,129           Net result         37,457         39,038           Other comprehensive income         230,715         362,601	Total assets	5,036,918	4,773,276	
Non-current liabilities         120,739         149,704           Total liabilities         256,611         261,147           Asset revaluation surplus         1,996,175         1,765,460           Retained surplus         2,784,132         2,746,669           Total equity         4,780,307         4,512,129           Net result         37,457         39,038           Other comprehensive income         230,715         362,601				
Total liabilities         256,611         261,147           Asset revaluation surplus         1,996,175         1,765,460           Retained surplus         2,784,132         2,746,669           Total equity         4,780,307         4,512,129           Net result         37,457         39,038           Other comprehensive income         230,715         362,601	Current liabilities	135,872	111,443	
Asset revaluation surplus       1,996,175       1,765,460         Retained surplus       2,784,132       2,746,669         Total equity       4,780,307       4,512,129         Net result       37,457       39,038         Other comprehensive income       230,715       362,601	Non-current liabilities	120,739	149,704	
Retained surplus         2,784,132         2,746,669           Total equity         4,780,307         4,512,129           Net result         37,457         39,038           Other comprehensive income         230,715         362,601	Total liabilities	256,611	261,147	
Retained surplus         2,784,132         2,746,669           Total equity         4,780,307         4,512,129           Net result         37,457         39,038           Other comprehensive income         230,715         362,601				
Total equity         4,780,307         4,512,129           Net result         37,457         39,038           Other comprehensive income         230,715         362,601	Asset revaluation surplus	1,996,175	1,765,460	
Net result         37,457         39,038           Other comprehensive income         230,715         362,601	Retained surplus	2,784,132	2,746,669	
Other comprehensive income 230,715 362,601	Total equity	4,780,307	4,512,129	
Other comprehensive income 230,715 362,601				
•	Net result	37,457	39,038	
Total comprehensive income for the year     268,172     401,639	Other comprehensive income	230,715	362,601	
	Total comprehensive income for the year	268,172	401,639	

\* Comparative figures have been restated. Refer to Note 25 for further information.

#### 23 Financial instruments and financial risk management

#### (a) Financial assets and financial liabilities

Council has exposure to the following risks arising from financial instruments: credit risk, liquidity risk and market risk.

#### **Risk management framework**

Council is responsible for the establishment and oversight of a risk management framework, together with developing and monitoring risk management policies. Council's management approves policies for overall risk management, as well as specifically for managing credit, liquidity and market risk.

Council's risk management policies are established to identify and analyse the risks faced, to set appropriate limits and controls and to monitor these risks and adherence against limits. Council aims to manage volatility to minimise potential adverse effects on the financial performance of Council.

Council's audit committee oversees how management monitors compliance with Council's risk management policies and procedures, and reviews the adequacy of the risk managements framework in relation to the risks faced by Council. Council's audit committee is assisted in its oversight role by internal audit. Internal audit undertakes both regular and ad hoc reviews of risk management controls and procedures, the results of which are reported to the audit committee.

Council does not enter into derivatives.

#### Credit risk

Credit risk is the risk of financial loss if a counterparty to a financial instrument fails to meet its contractual obligations. These obligations arise principally from Council's investments and receivables. Exposure to credit risk is managed through regular analysis of credit counterparty ability to meet payment obligations.

Investments in financial instruments are required to be made with Queensland Treasury Corporation (QTC) or similar state/commonwealth bodies or financial institutions in Australia, in line with the requirements of the *Statutory Bodies Financial Arrangements Act* 1982.

No collateral is held as security relating to the financial assets held by Council. The carrying amounts of financial assets at the end of the reporting period represent the maximum exposure to credit risk for Council.



### Notes to the consolidated financial statements

For the year ended 30 June 2024

### 23 Financial instruments and financial risk management (continued)

### Liquidity risk

Liquidity risk is the risk that Council will encounter difficulty in meeting the obligations associated with its financial liabilities that are settled by delivering cash or another financial asset.

Council's approach to managing liquidity is to ensure, as far as possible, that it will have sufficient liquidity to meet its liabilities when they are due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to Council's reputation.

Council is exposed to liquidity risk through its normal course of business and through its borrowings with QTC.

Council manages its exposure to liquidity risk by maintaining sufficient cash deposits and undrawn facilities, both short and long term, to cater for unexpected volatility in cash flows. These facilities are disclosed in note 13. The following lines of credit were available at the end of the reporting period.

The following table sets out the liquidity risk in relation to financial liabilities held by Council. It represents the remaining contractual cash flows (principal and interest) of financial liabilities at the end of the reporting period, excluding the impact of netting agreements:

Total contractual cash flows	0 to 1 year	1 to 5 years	Over 5 years	Total	Carrying amount
	\$'000	\$'000	\$'000	\$'000	\$'000
2024					
Trade and other payables	43,064	-	-	43,064	43,064
Loans - QTC	29,927	83,593	22,814	136,334	128,383
Loans - EDQ	281	563	-	844	844
-	73,272	84,156	22,814	180,242	172,290
2023					
Trade and other payables	31,271	-	-	31,271	31,271
Loans - QTC	29,970	98,102	38,231	166,303	155,276
Loans - EDQ	281	844	-	1,125	1,125
	61,522	98,946	38,231	198,699	187,672

The outflows in the table are not expected to occur significantly earlier and are not expected to be for significantly different amounts than indicated in the table.

#### Market risk

Market risk is the risk that changes in market indices, such as interest rates, will affect Council's income or the value of its holdings of financial instruments.

Council is exposed to interest rate risk through investments and borrowings with QTC. Council has access to a mix of variable and fixed rate funding options through QTC so that interest rate risk exposure can be minimised.

Council's loan from Economic Development Queensland is interest free and not subject to interest rate risk.

Council does not account for any fixed-rate financial assets or financial liabilities at Fair Value through Profit or Loss, therefore a change in interest rates at the reporting date would not affect profit or loss.

#### (b) Fair value

The fair value of trade and other receivables and payables is assumed to approximate the value of the original transaction, less any allowance for impairment.

The fair value of borrowings with QTC is based on the market value of the debt outstanding. The market value of a debt obligation is the discounted value of future cash flows based on prevailing market rates and represents the amount required to be repaid if this was to occur at balance date. The market value of debt is provided by QTC and is discussed in Note 13.

QTC applies a book rate approach in the management of debt and interest rate risk, to limit the impact of market value movements to clients' cost of funding. The book value represents the carrying value based on amortised cost using the effective interest method.



### Notes to the consolidated financial statements

For the year ended 30 June 2024

### 24 National Competition Policy

### Significant Business Activities of Council are:

- Cairns Water which manages the water and wastewater activities.
- · Cairns Resource Recovery which manages the solid waste activities.

#### Applying the Code of Competitive Conduct (CCC)

Applying the CCC requires the application of full cost pricing, identifying the cost of Community Service Obligations (CSO) and eliminating the advantages and disadvantages of public ownership within that activity.

The CSO represents an activity's costs, which would not be incurred if the activity's primary objective was to make a profit. The Council provides funding from general revenue to the business activity to cover the cost of providing non-commercial community services or costs deemed to be CSO's by the Council.

Below are the Activity Statements for the Significant Business Activities of which the Code of Competitive Conduct applies for the 2023/24 financial year, as required by Section 35 of the Local Government Regulation 2012.

#### 2023/24 Activity Statements

Significant Business Activities	Cairns Water \$'000	Cairns Resource Recovery \$'000	
Revenue			
Services provided to Council	9,881	5,508	
Services provided to external clients	165,016	44,557	
Community Service Obligations (net of charges)	1,058	1,100	
Revenue Total	175,955	51,165	
Less: Expenditure			
Employee Costs	16,730	6,682	
Materials and Services	47,028	35,110	
Depreciation	45,608	1,704	
Other Expenditure	10,498	415	
Expenditure Total	119,864	43,911	
Surplus/(Deficit) Before Dividend	56,091	7,254	

#### 2023/24 Community Service Obligations

Activities	CSO Description	Net Cost \$'000	
Water Services	Water Rates Based Financial Assistance	60	
	Total	60	
Wastewater Services	Sewerage Rates Based Financial Assistance	998	
	Total	998	
Resource Recovery Services	Free green waste initiative conducted four times a year	646	
	Charity exemptions for waste disposal	229	
	Collection and disposal relating to community clean up events	3	
	Free hazardous waste disposal to prevent incorrect disposals	177	
	Recycling services free of charge to schools	37	
	In-kind waste & recycling collections	6	
	Donations of buy back shop to charity	2	
	Total	1,100	



### Notes to the consolidated financial statements

For the year ended 30 June 2024

### **25 Prior Period Adjustments**

During 2023/24 Council identified contributed land assets totalling \$16,422,527 with commission dates prior to 1 July 2022. These amounts should have been accounted for by Council in years prior to 2022/23.

To correct the impact of the prior period errors, Council has adjusted the 2022/23 comparative figures in the Statement of Financial Position, Statement of Changes in Equity and applicable notes to the financial statements. Adjustments impacting the financial statement line items are presented below:

	Actual 2023 \$'000	Adjustment \$'000	Restated Actual 2023 \$'000
Statement of Financial Position (Extract)			
Property, plant and equipment Total non-current assets	4,665,106 4,673,465	16,423 16,423	4,681,529 4,689,888
Total assets	4,765,389	16,423	4,781,812
Net community assets	4,503,650	16,423	4,520,073
Community equity			
Retained surplus Total community equity	2,735,364 4,503.650	16,423 16,423	2,751,787 4,520,073
	4,000,000	10,420	4,020,010
Statement of Changes in Equity (Extract) Prior period adjustment	-	16,423	16,423
Balance of retained surplus	2,735,364	16,423	2,751,787
Note 2b - Analysis of results by function (extract)			
Assets Finance & Business Services Total Council Continuing Operations	460,155 4,765,389	16,423 16,423	476,578 4,781,812
Note 10b Property, plant and equipment (extract)			
<i>Opening gross value as at 1 July 2022</i> Land and site improvements Total opening gross value as at 1 July 2022	365,020 6,226,948	16,423 16,423	381,443 6,243,371
<i>Net value at 30 June 2023</i> Land and site improvements Total opening gross value as at 1 July 2022	400,026 4,665,106	16,423 16,423	416,449 4,681,529



### Management Certificate For the year ended 30 June 2024

These general purpose financial statements have been prepared pursuant to Sections 176 and 177 of the Local Government Regulation 2012 (the Regulation) and other prescribed requirements.

In accordance with Section 212(5) of the Regulation we certify that:

- (i) the prescribed requirements of the *Local Government Act 2009* and Local Government Regulation 2012 for the establishment and keeping of accounts have been complied with in all material respects; and
- (ii) the general purpose financial statements as set out on pages 1 to 30 present a true and fair view, in accordance with Australian Accounting Standards, of the Council's transactions for the financial year and financial position at the end of the year.

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Amy Eden Mayor

11 September 2024

Christine Posgate Acting Chief Executive Officer

11 September 2024





**INDEPENDENT AUDITOR'S REPORT** 

To the Councillors of Cairns Regional Council

# Report on the audit of the financial report

## Opinion

I have audited the financial report of Cairns Regional Council (the Council) and its controlled entity (the Group).

The financial report comprises the consolidated statement of financial position as at 30 June 2024, the consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows for the year then ended, notes to the consolidated financial statements including material accounting policy information, and the certificate given by the Mayor and Acting Chief Executive Officer.

In my opinion, the financial report:

- a) gives a true and fair view of the Council's and Group's financial position as at 30 June 2024, and of its financial performance and cash flows for the year then ended
- b) complies with the *Local Government Act 2009*, the Local Government Regulation 2012 and Australian Accounting Standards.

### **Basis for opinion**

I conducted my audit in accordance with the *Auditor-General Auditing Standards*, which incorporate the Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial report* section of my report.

I am independent of the Council and the Group in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code and the *Auditor-General Auditing Standards*.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

### Other information

The councillors are responsible for the other information.

The other information comprises the information included in the entity's annual report for the year ended 30 June 2024, but does not include the financial report and our auditor's report thereon.

At the date of this auditor's report, the available other information in Cairns Regional Council's annual report for the year ended 30 June 2024 was the current year financial sustainability statement (audited ratios), current year financial sustainability statement – contextual ratios (unaudited) and long-term financial sustainability statement (unaudited).





Better public services

My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon. However, as required by the Local Government Regulation 2012, I have formed a separate opinion on the current year financial sustainability statement (audited ratios)S.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report and my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this information, I am required to report that fact. I have nothing to report in this regard.

### Responsibilities of the councillors for the financial report

The councillors are responsible for the preparation of the financial report that gives a true and fair view in accordance with *Local Government Act 2009*, the Local Government Regulation 2012 and Australian Accounting Standards, and for such internal control as the councillors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

The councillors are also responsible for assessing the group's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless it is intended to abolish the council or to otherwise cease operations of the group.

# Auditor's responsibilities for the audit of the financial report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of my responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at:

### https://www.auasb.gov.au/auditors responsibilities/ar3.pdf

This description forms part of my auditor's report.

### Report on other legal and regulatory requirements

In accordance with s. 40 of the Auditor-General Act 2009, for the year ended 30 June 2024:

- a) I received all the information and explanations I required
- b) I consider that, the prescribed requirements in relation to the establishment and keeping of accounts were complied with in all material respects.





Better public services

### Prescribed requirements scope

The prescribed requirements for the establishment and keeping of accounts are contained in the *Local Government Act 2009*, any other Act and the Local Government Regulation 2012. The applicable requirements include those for keeping financial records that correctly record and explain the Council's and the Group's transactions and account balances to enable the preparation of a true and fair financial report.

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13 September 2024

Sri Narasimhan as delegate of the Auditor-General Queensland Audit Office Brisbane



Current-year Financial Sustainability Statement For the year ended 30 June 2024

**Measures of Financial Sustainability** 

Type Measure		Target (Tier 2)	Actual Current Year	5-Year Average	Actual Current Year	5-Year Average	Council Narrative					
	199	. ,	Council		Consolidated							
Audited ratios												
Liquidity	Unrestricted Cash Expense Cover Ratio	Greater than 2 months	4.8	5.2	4.9	5.2	Council has sufficient unrestricted liquidity to meet ongoing and emergent financial demands. Council maintains a Working Capital Facility of \$120M in order to support its cash flow requirements and as a contingency for emergent events. As at the reporting date, no draw downs had been made. The unused balance of the WCF is a large contributor to this result.					
Operating	Operating Surplus Ratio	Greater than 0%	(2.3%)	(0.2%)	(2.2%)	(0.1%)	Council ended the financial year with an operating deficit with the largest drivers being the timing of the annual Financial Assistance Grant payment (\$5.7M) and the net cost of Tropical Cyclone Jasper recovery works (\$3.6M).					
Performance	Operating Cash Ratio	Greater than 0%	26.1%	29.1%	26.1%	29.1%	A positive cash ratio is generated in order to fund Council capital expenditure requirements.					
Asset	Asset Sustainability Ratio	Greater than 60%	60.3%	79.2%	60.3%	79.2%	Over the long term the ratio indicates Council is sufficiently renewing its assets as they reach the end of their useful lives. During the current financial year, the reduced deliverability of the capital works program contributed to a deteriorating ratio as well as the proportion of expenditure on new capital works.					
Management	Asset Consumption Ratio	Greater than 60%	68.5%	68.4%	68.5%	68.4%	Meeting the target indicates that Councils assets are broadly being consumed in line with their estimated useful lives.					
Debt Servicing Capacity	Leverage Ratio	0 to 4 times	1.3	1.7	1.3	1.7	A ratio below 4 times is an indicator that Council has the ability to repay its existing debt. The reduction in the current financial year compared to the long term average reflects the short term deferral of planned long term borrowings.					

The current year financial sustainability statement is prepared in accordance with the requirements of the Local Government Regulation 2012 and the Financial Management (Sustainability) Guideline 2024. The amounts used to calculate the six reported measures are prepared on an accrual basis and are drawn from the council's audited general purpose financial statements for the year ended 30 June 2024.

#### Certificate of Accuracy For the year ended 30 June 2024

This current-year financial sustainability statement has been prepared pursuant to Section 178 of the Local Government Regulation 2012 (the regulation).

In accordance with Section 212(5) of the Regulation we certify that this current-year financial sustainability statement has been accurately calculated.

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Amy Eden Mayor

11 September 2024

Christine Posgate Acting Chief Executive Officer

11 September 2024





# INDEPENDENT AUDITOR'S REPORT

To the councillors of Cairns Regional Council

# Report on the Current-Year Financial Sustainability Statement - Audited ratios

# Opinion

I have audited the accompanying current year financial sustainability statement of Cairns Regional Council for the year ended 30 June 2024, comprising the statement, explanatory notes, and the certificate of accuracy given by the Mayor and the Acting Chief Executive Office.

In accordance with s.212 of the Local Government Regulation 2012, in my opinion, in all material respects, the current year financial sustainability statement of Cairns Regional Council for the year ended 30 June 2024 has been accurately calculated.

# **Basis of opinion**

I conducted my audit in accordance with the *Auditor-General Auditing Standards*, which incorporate the Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the current year financial sustainability statement* section of my report.

I am independent of the council in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to my audit of the statement in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code and the *Auditor-General Auditing Standards*.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

# Emphasis of matter – basis of accounting

I draw attention to the basis of accounting described in the note to the current year financial sustainability statement. The current year financial sustainability statement has been prepared in accordance with the Financial Management (Sustainability) Guideline 2024 for the purpose of fulfilling the council's reporting responsibilities under the Local Government Regulation 2012. As a result, the statement may not be suitable for another purpose. My opinion is not modified in respect of this matter.

### **Other Information**

The councillors are responsible for the other information.

The other information comprises the information included in the entity's annual report for the year ended 30 June 2024, but does not include the financial sustainability statement and our auditor's report thereon.

At the date of this auditor's report, the available other information in Cairns Regional Council's annual report for the year ended 30 June 2024 was the general-purpose financial statements, current-year financial sustainability statement - Contextual ratios (unaudited), and the long-term financial sustainability statement (Unaudited).





My opinion on the current year financial sustainability statement does not cover the other information and accordingly I do not express any form of assurance conclusion thereon. However, as required by the Local Government Regulation 2012, I have formed a separate opinion on the general-purpose financial report.

In connection with my audit of the financial sustainability statement, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial sustainability statement and my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this information, I am required to report that fact. I have nothing to report in this regard.

# Responsibilities of the councillors for the current year financial sustainability statement

The councillors are responsible for the preparation and fair presentation of the current year financial sustainability statement in accordance with the Local Government Regulation 2012. The councillors responsibility also includes such internal control as the councillors determine is necessary to enable the preparation and fair presentation of the statement that is accurately calculated and is free from material misstatement, whether due to fraud or error.

# Auditor's responsibilities for the audit of the current year financial sustainability statement

My objectives are to obtain reasonable assurance about whether the current year financial sustainability statement as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this statement.

My responsibility does not extend to forming an opinion on the appropriateness or relevance of the reported ratios, nor on the council's future sustainability.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the statement, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the council's internal control.
- Evaluate the appropriateness of material accounting policy information used and the reasonableness of accounting estimates and related disclosures made by the council.





I communicate with the council regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

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13 September 2024

Sri Narasimhan as delegate of the Auditor-General

Queensland Audit Office Brisbane



Appendix A For the year ended 30 June 2024

THE FOLLOWING REPORT DOES NOT FORM PART OF THE AUDITED FINANCIAL STATEMENTS. IT HAS BEEN PROVIDED AS ADDITIONAL MANAGEMENT INFORMATION TO ASSIST THE READER IN THEIR ANALYSIS OF THE FINANCIAL STATEMENTS.



### Current-year Financial Sustainability Statement For the year ended 30 June 2024

### **Measures of Financial Sustainability**

Туре	Measure	Actual Current Year	5-Year Average	Actual Current Year	5-Year Average	Council Narrative				
W III III	Council Consolidated									
Contextual ratio	os (unaudited)									
Financial Capacity	Council-Controlled Revenue	88.9%	90.7%	88.7%	90.6%	This result is driven by Councils high proportion of rates revenue (81.2%) and fees and charges revenue (7.5%) as a proportion of its total revenue.				
	Population Growth	1.6%	1.0%	1.6%	1.0%	Inputs for this ratio are provided by the State. The higher current year result compared to the 5 year average is reflective of economic growth post the COVID-19 pandemic.				
Asset Management	Asset Renewal Funding Ratio	100.0%	100.0%	100.0%	100.0%	Council is appropriately funding its required capital program as outlined by the Asset Management plans.				

The current year financial sustainability statement - Contextual Ratios is prepared in accordance with the requirements of the Local Government Regulation 2012 and the Financial Management (Sustainability) Guideline 2024. The amounts used to calculate the three reported measures are prepared on an accrual basis and are drawn from the council's audited general purpose financial statements for the year ended 30 June 2024.

### Certificate of Accuracy For the year ended 30 June 2024

This current-year financial sustainability statement has been prepared pursuant to Section 178 of the Local Government Regulation 2012 (the regulation).

In accordance with Section 212(5) of the Regulation we certify that this current-year financial sustainability statement has been accurately calculated.

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Amy Eden Mayor

11 September 2024

Christine Posgate Acting Chief Executive Officer

11 September 2024



### Long-Term Financial Sustainability (Unaudited) Prepared as at 30 June 2024

#### **Measures of Financial Sustainability**

Туре	Measure	Target (Tier 2)	Council	Consolidated			Proj	ected for t	he years e	nded (Cou	ncil)		
			Act 30 Jui	30 June 2025	30 June 2026	30 June 2027	30 June 2028	30 June 2029	30 June 2030	30 June 2031	30 June 2032	30 June 2033	
Financial	Council-Controlled Revenue	N/A	88.9%	88.7%	92.1%	92.4%	92.5%	92.5%	92.5%	92.4%	92.4%	92.5%	92.5%
Capacity	Population Growth <sup>1</sup>	N/A	1.6%	1.6%	1.3%								
Operating Performance	Operating Surplus Ratio	Greater than 0%	(2.3%)	(2.2%)	2.8%	3.2%	1.8%	0.7%	0.6%	0.3%	0.3%	0.0%	0.0%
	Operating Cash Ratio	Greater than 0%	26.1%	26.1%	30.5%	32.0%	32.1%	31.4%	31.7%	31.3%	31.3%	30.8%	31.0%
Liquidity	Unrestricted Cash Expense Cover Ratio	Greater than 2 months	4.8	4.9	N/A for long-term sustainability statement								
Asset Management	Asset Sustainability Ratio	Greater than 60%	60.3%	60.3%	94.5%	76.5%	70.0%	134.7%	103.4%	88.1%	85.2%	66.2%	68.2%
	Asset Consumption Ratio	Greater than 60%	68.5%	68.5%	67.9%	68.2%	67.9%	67.6%	67.1%	66.5%	66.1%	65.6%	65.2%
	Asset Renewal Funding Ratio	N/A	100.0%	100.0%	N/A for long-term sustainability statement								
Debt Servicing Capacity	Leverage Ratio	0 to 4 times	1.3	1.3	2.0	2.0	2.2	2.2	2.1	1.9	1.8	1.7	1.6

#### Notes

1 Council has used the Compound Annual Growth Rate method for calculating this ratio. This method calculates the average annual growth rate over a 10 year period based on the Queensland Government Statistician's Office population projections for the Cairns local government area for period 2026 to 2036.

#### **Cairns Regional Council's Financial Management Strategy**

Council aims to operate within a set of conservative guide-posts to ensure we are financially sustainable in the short, medium and long term. As part of our financial strategy, we have the above nine sustainability indicators that have been set by the Department of Housing, Local Government, Planning and Public Works to help monitor the long-term sustainability of all councils across Queensland. Throughout the financial year, these indicators are calculated and reported on monthly at Council meetings, as part of a full suite of financial reports. Should there be any deviation outside these parameters, the executive management and Council will be fully informed and may take corrective action as required. The above ratios have been calculated using Council's most recently adopted budget review.

#### Certificate of Accuracy For the long-term financial sustainability statement prepared as at 30 June 2024

This long-term financial sustainability statement has been prepared pursuant to Section 178 of the Local Government Regulation 2012 (the regulation).

In accordance with Section 212(5) of the Regulation we certify that this long-term financial sustainability statement has been accurately calculated.

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Amy Eden Mayor

11 September 2024

Christine Posgate Acting Chief Executive Officer

11 September 2024

